A STUDY BY

MUCK RACK

JOURNALISM 2024

Executive summary

- **Funding and Trust:** About **one-third** of journalists express concerns about lack of funding and trust in journalism, consistent with last year's findings.
- **Employment Trends: More than one-third** report layoffs or buyouts, with **30%** turning to LinkedIn for job opportunities. **Over half** prefer a hybrid work arrangement, yet many find themselves working in the office more than desired.
- Work Hours and Compensation: A significant 64% work over 40 hours weekly, with 79% working after hours. Yet, only 46% earn more than \$70k per year, indicating a gap between workload and compensation.
- Content Production: Nearly a quarter produce 11 or more stories weekly, and about one in four primarily publish in legacy media, despite the digital shift.
- Al and Social Media: 28% currently use generative Al, with 20% planning to explore its uses, mainly for behind-the-scenes tasks. Social media is crucial, with 70% valuing it for promotion.
- **Relations with PR:** Despite **46%** of journalists receiving over **6 pitches daily, 49%** seldom or never respond, mainly due to relevance issues. Still, **70%** acknowledge PR professionals as at least moderately important to their success.

2024 Partners

















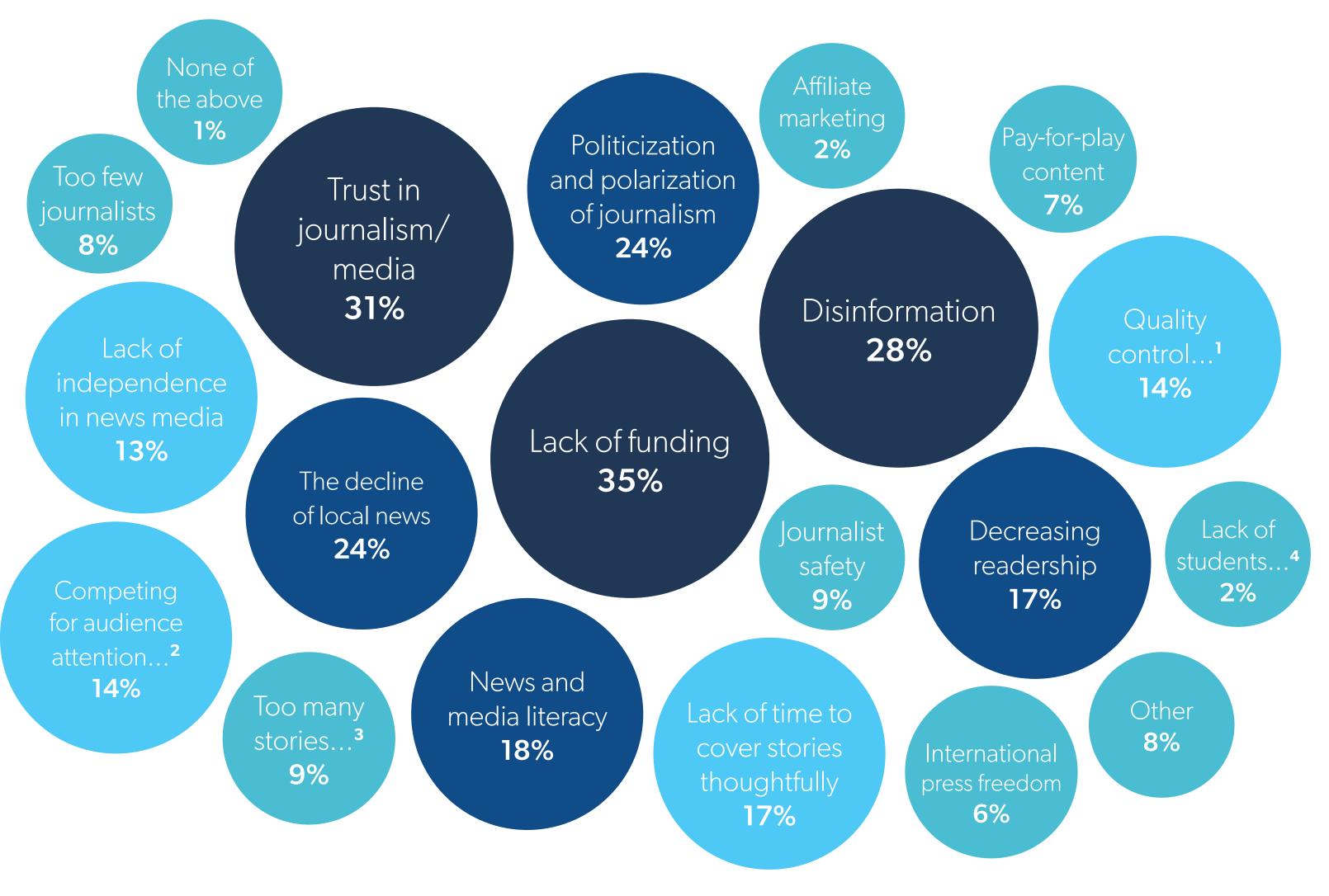


How journalists work

Lack of funding tops the list of journalists' concerns in 2024

About **one third** of journalists surveyed express concern about "lack of funding" and "trust in journalism," the same top three issues found in last year's State of Journalism.

What issues facing journalists are most concerning to you? (choose your top three)



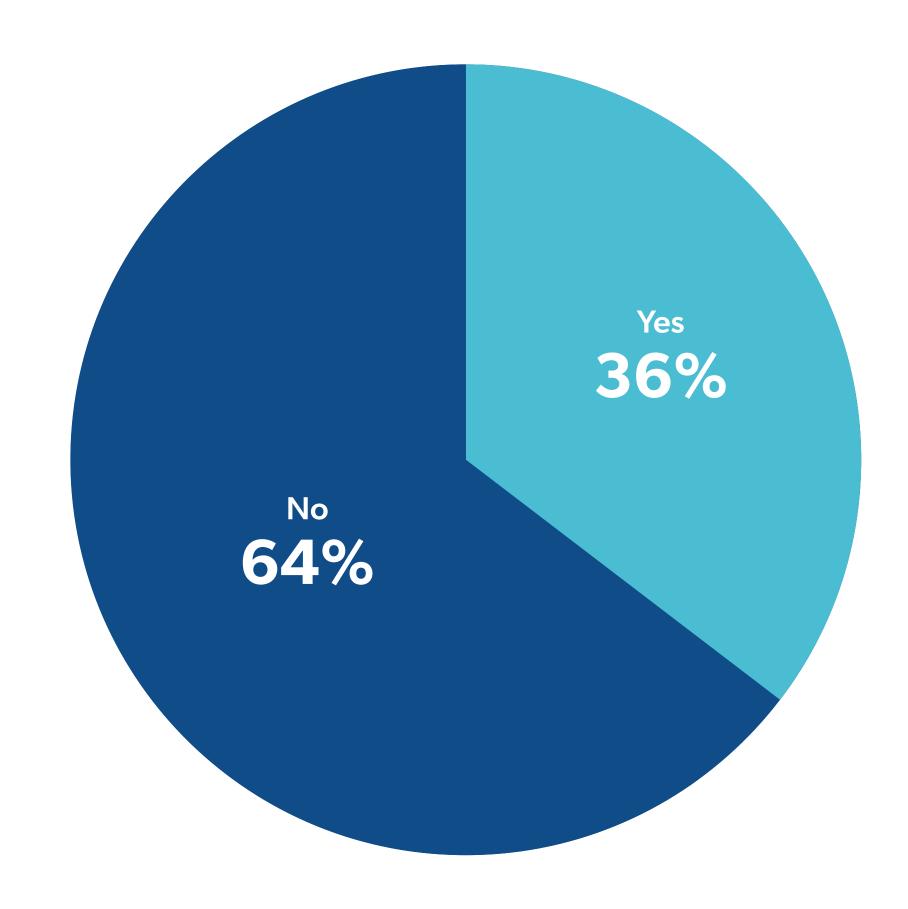
^{1.} Quality control/fact-checking support in newsrooms 2. Competing for audience attention/against too many other stories

^{3.} Overwhelming news cycle/too many stories to cover **4.** Lack of students/new job seekers interested in journalism

More than one third of journalists report layoffs or buyouts at their organizations

This may be why many cite lack of funding in the industry as a primary concern.

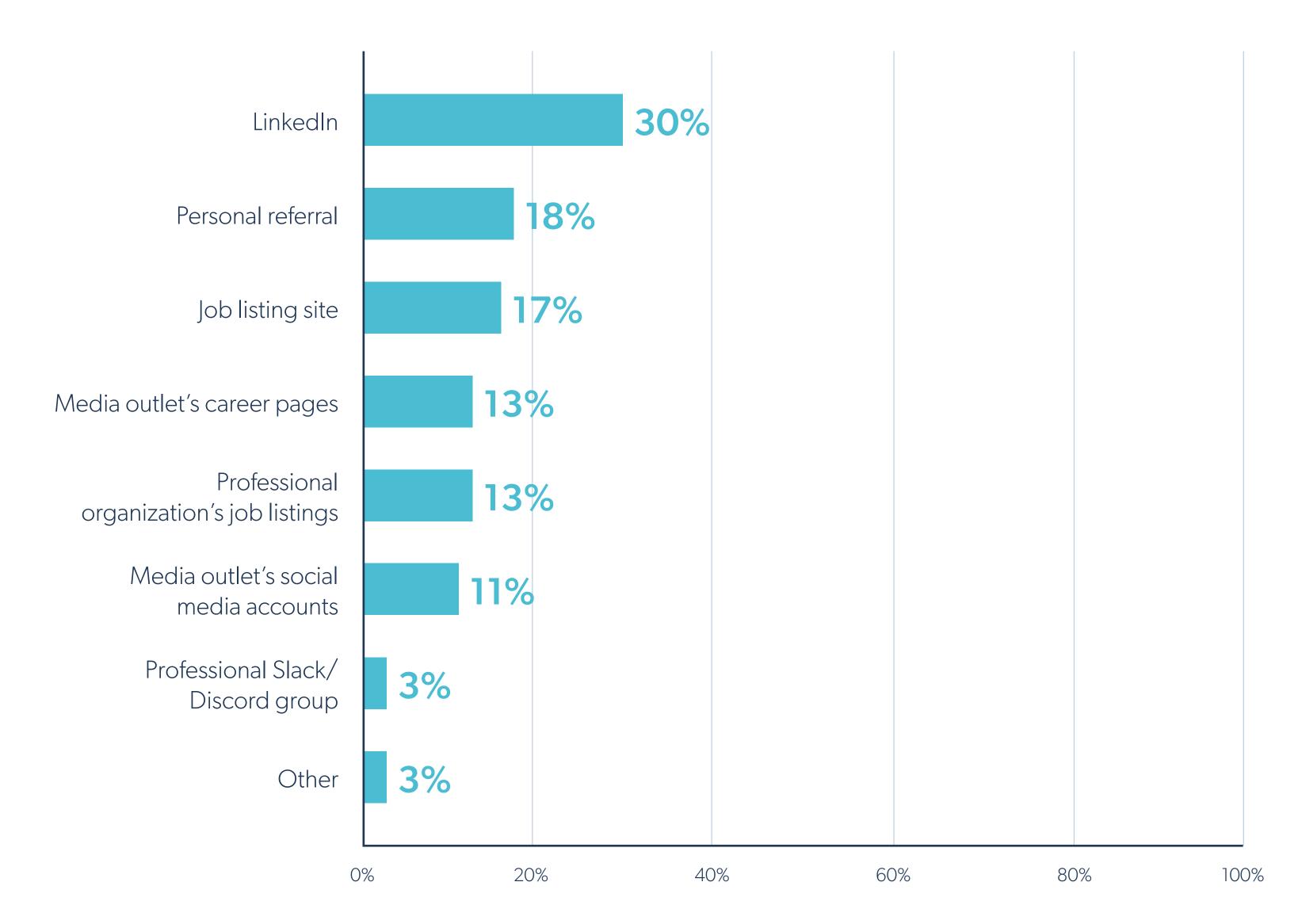
Did your workplace go through layoffs or voluntary buyouts in the last year?



When layoffs hit, journalists turn to LinkedIn for their new gig

30% report using the professional platform to find job openings.
Personal referrals and job listing sites were the second and third most used sources.

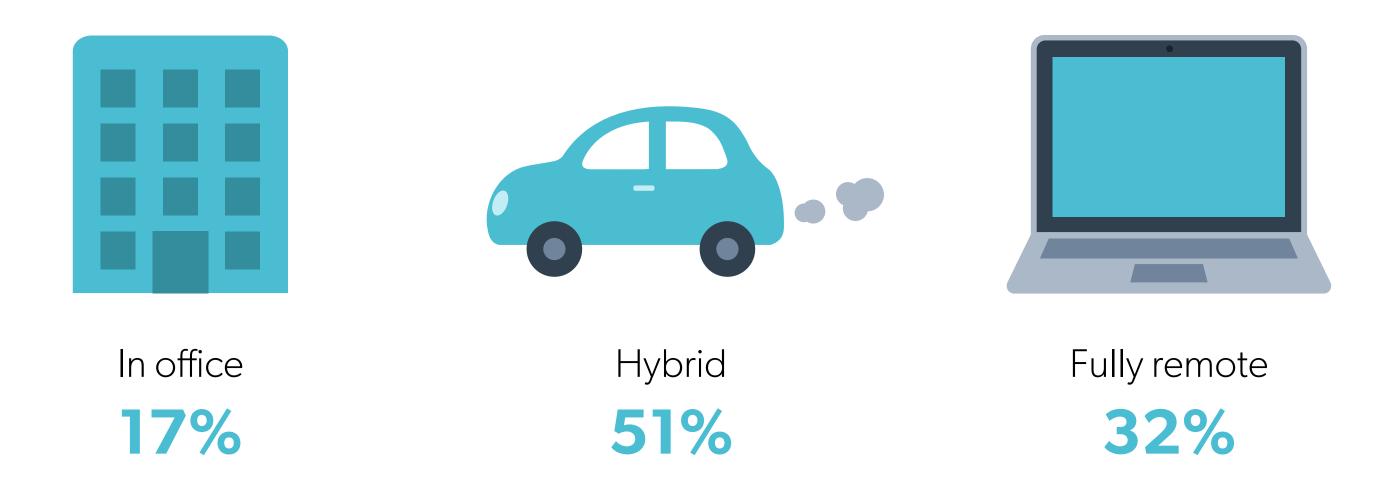
If you changed jobs this year, which platforms or sources have you used to find job openings?



What is your preferred work arrangement?

Most journalists want a hybrid work arrangement

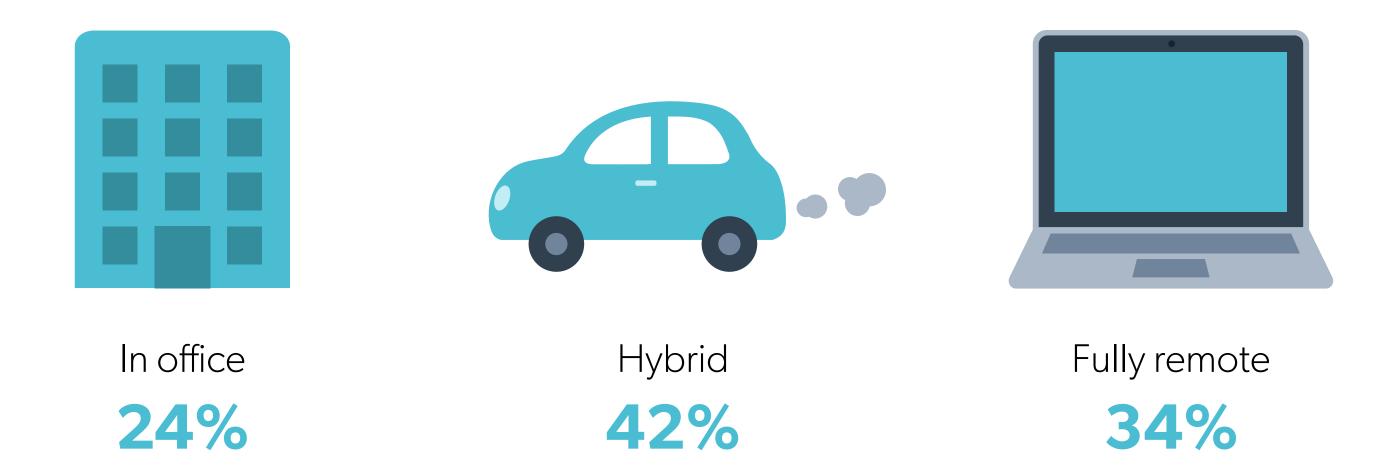
More than half of journalists say they only want to go into the office sometimes, and 17% say they want to be there full time.



What is your current work arrangement?

But many longing for flexibility are stuck in the office

Compared to their ideal arrangement, **7%** more journalists are in the office while **9%** fewer are hybrid.

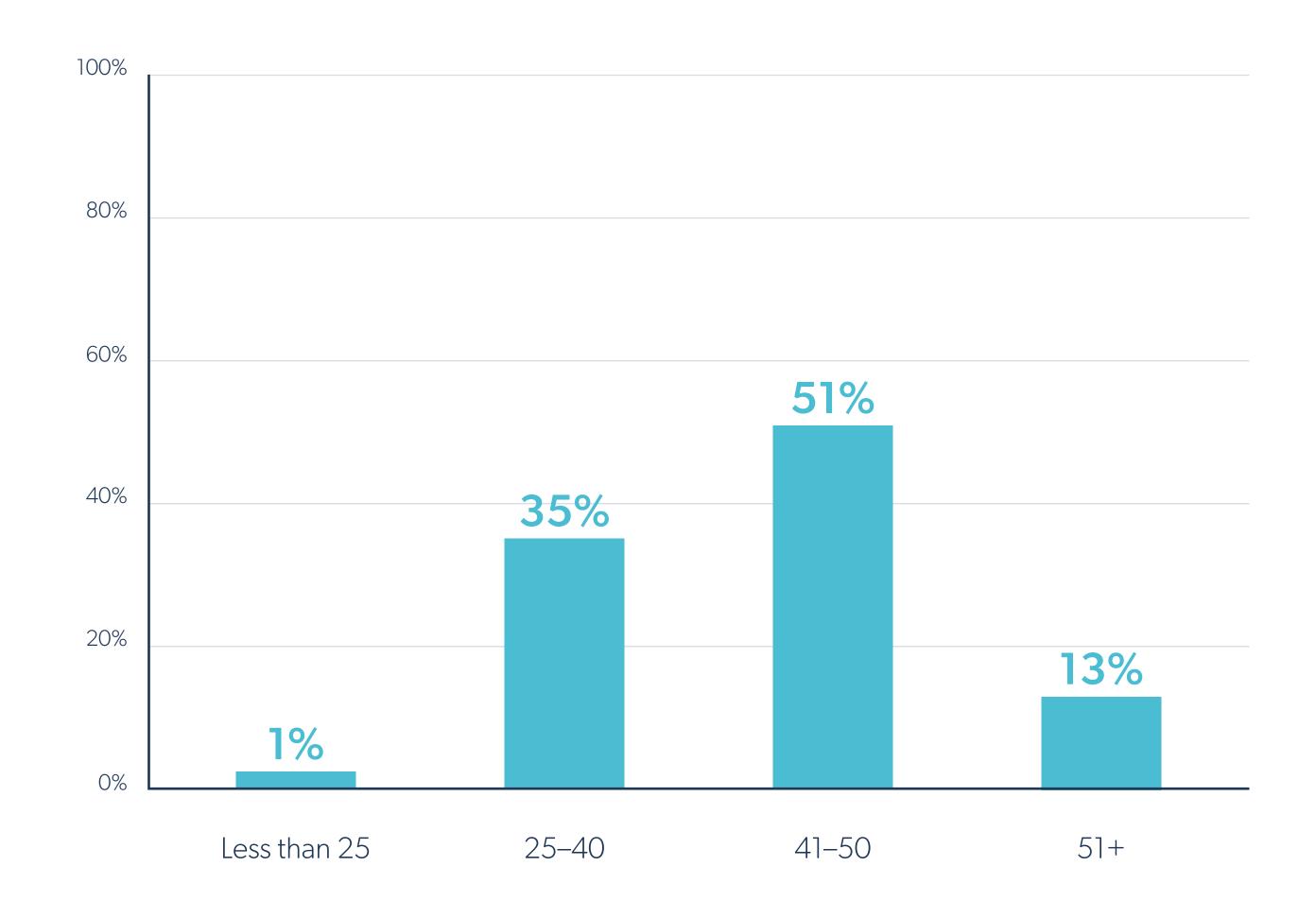


Most full-time staff journalists are working long days

64% report working more than40 hours a week while about36% report 40 hours or less.

Freelancers are more likely to say they work more than 40 hours a week. **41%** of staffers report working more than 40 hours while **64%** of freelancers report the same.

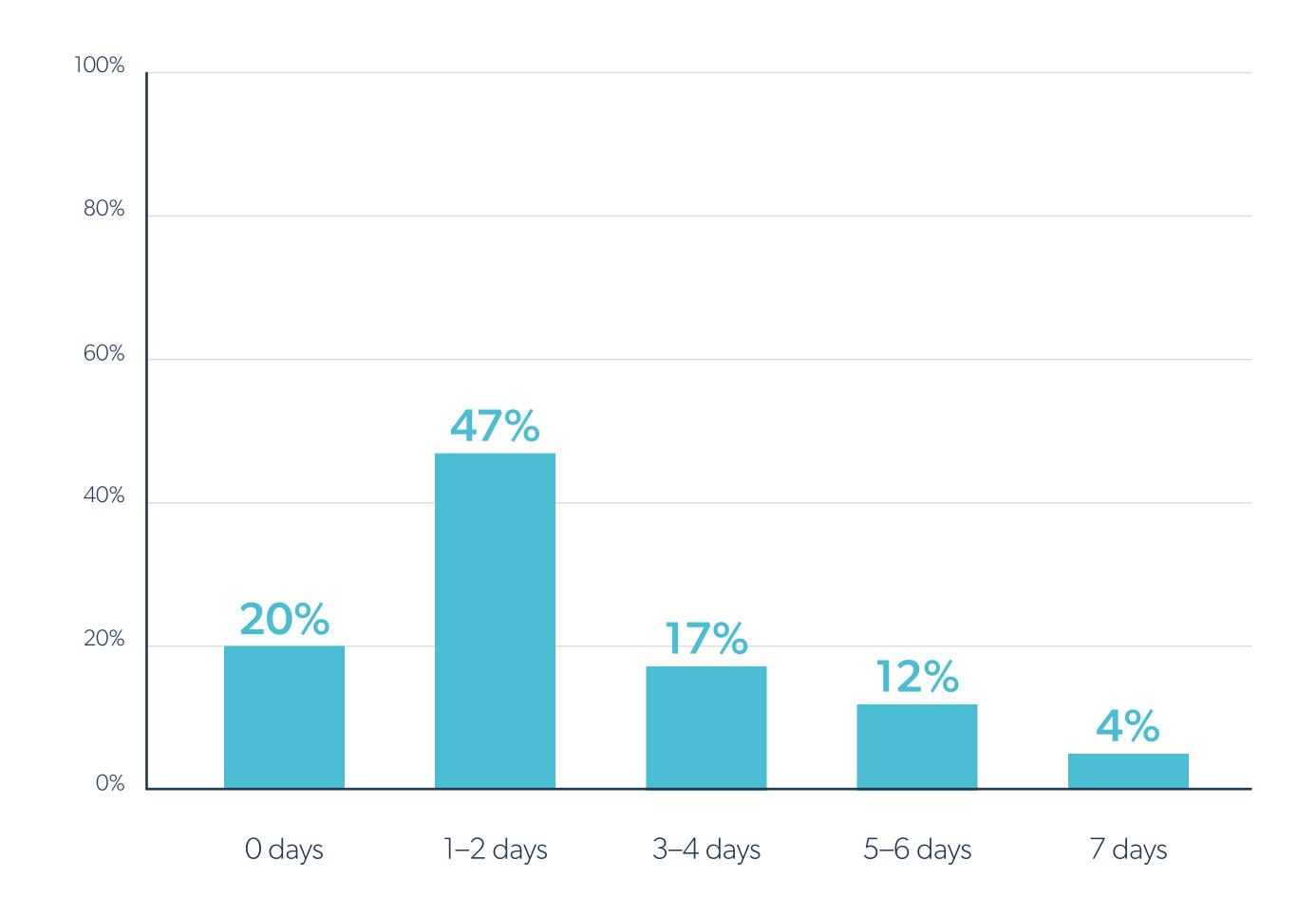
Over the last normal work week, about how many hours did you work? (Only includes full-time employees)



Journalism is not a 9-to-5

79% report working after hours at least once a week and 34% are doing it most days.

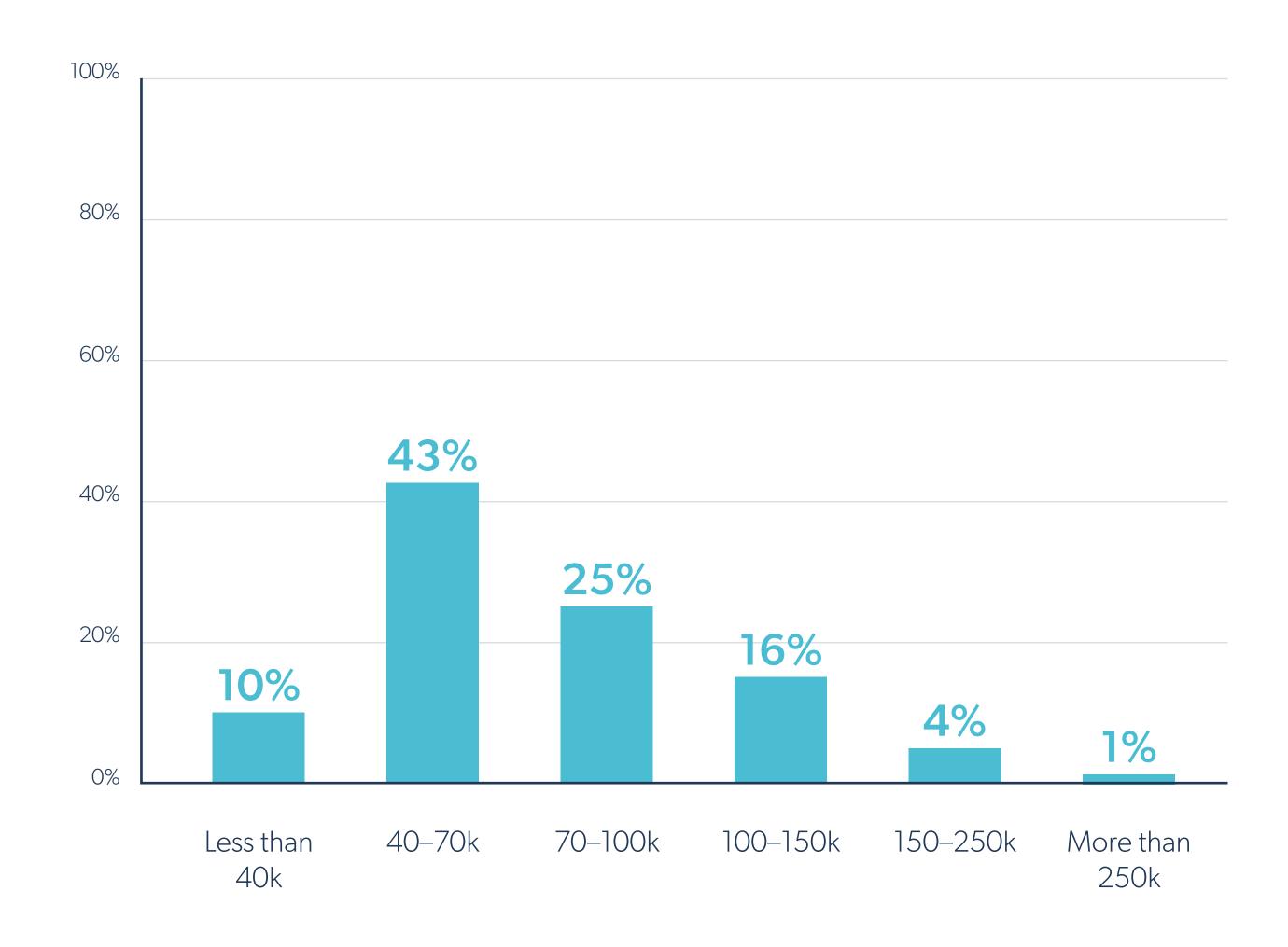
Over the last normal work week, how many days have you had to work after hours, like late nights, early mornings or on weekends?



Those extra hours may not be paying off

Only **46%** of journalists earn more than \$70k per year.

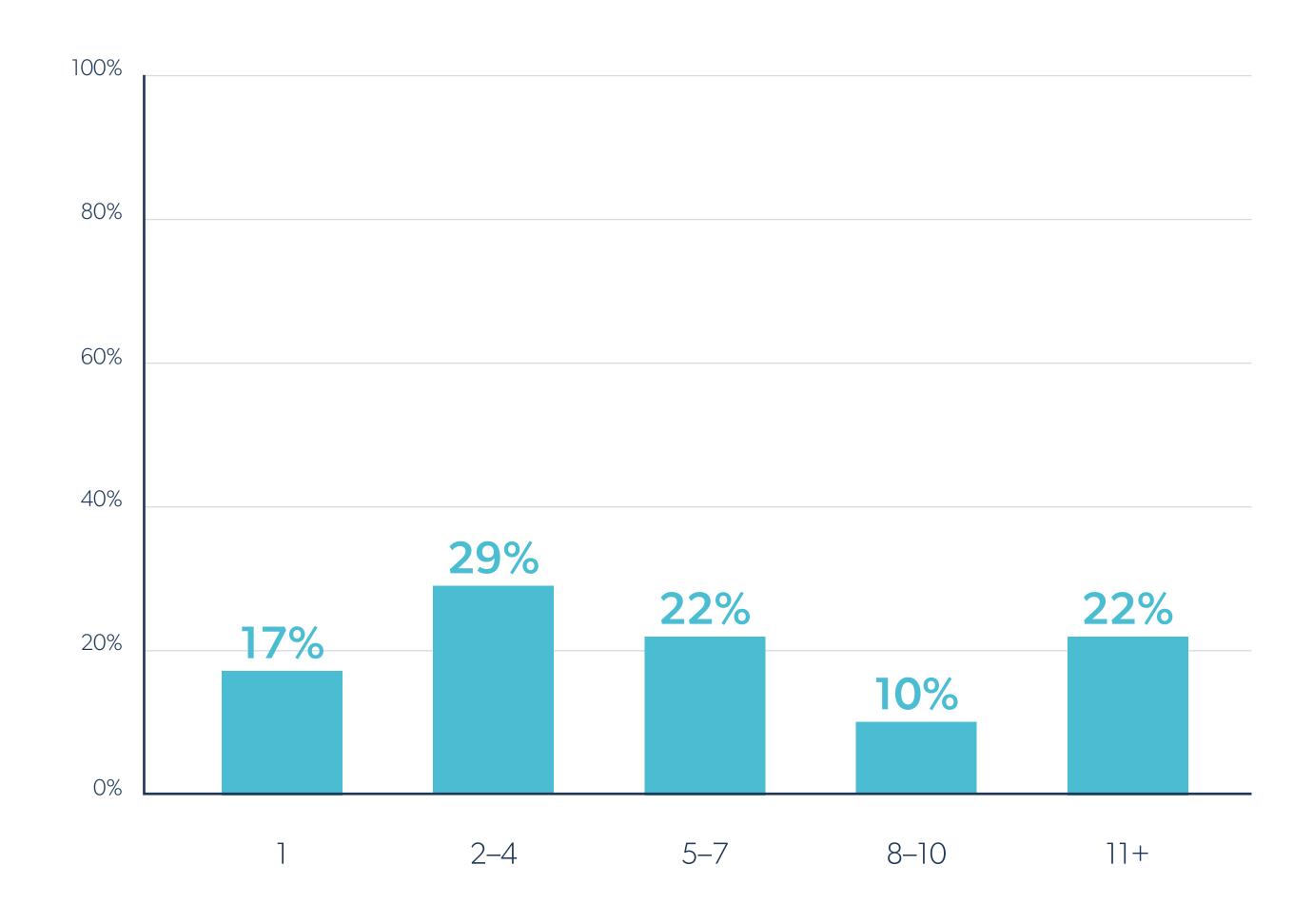
How much do you earn per year from your full-time job?



Journalists have very different work loads

While nearly a quarter of journalists produce a whopping 11 or more stories per week, a similar number produce 5–7 and marginally fewer publish only once a week.

About how many stories do you publish in an average week?

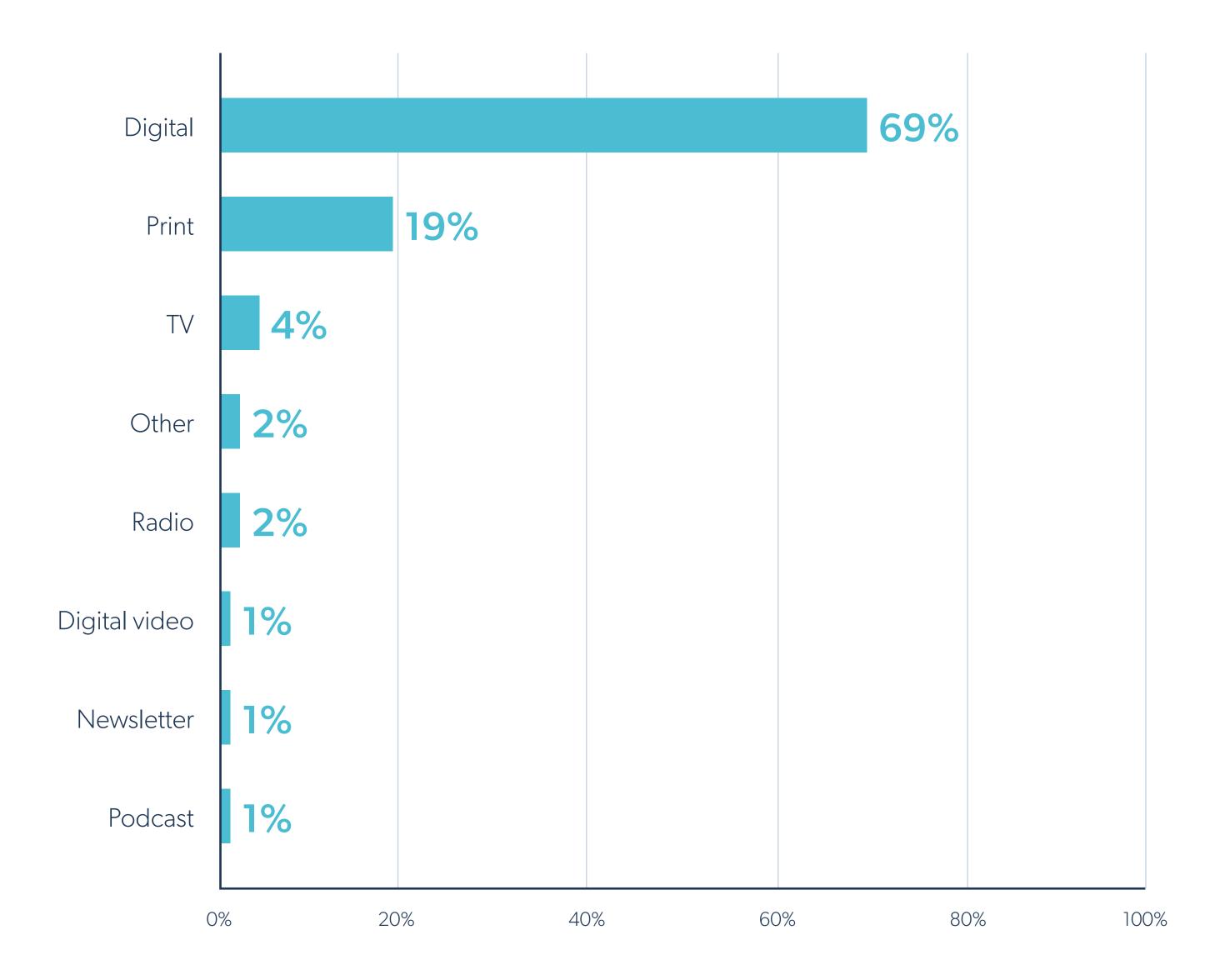


Most work is made for online publication

About **one in four** journalists are primarily publishing in a legacy media—print, TV and radio.

In the other category, people mention books and wire services.

If you publish stories, what is the primary medium of your work?

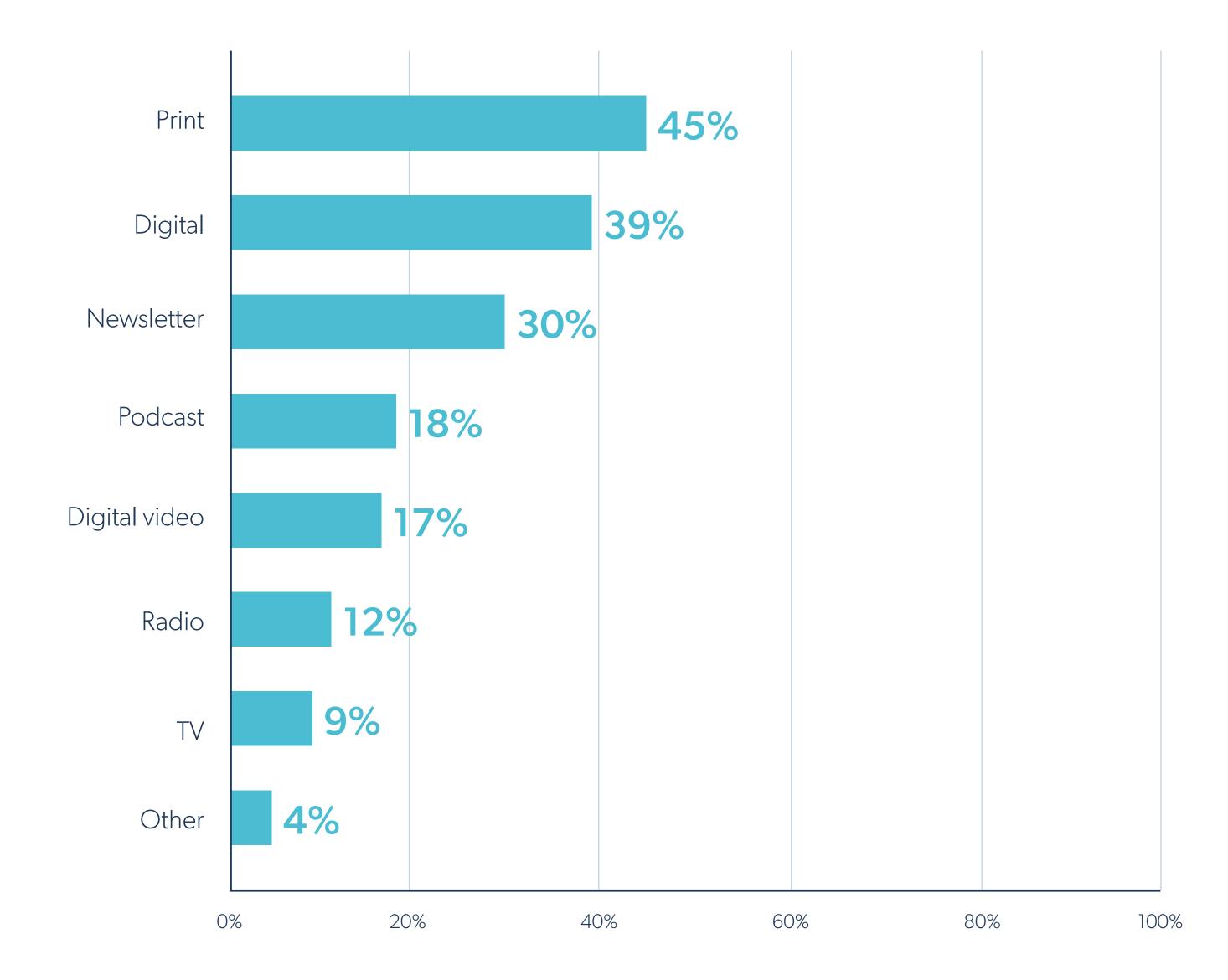


Legacy media, like newspaper and radio, is sticking around as an additional media format

66% report their stories additionally publish in a legacy media format.

On average, journalists say their work is published in about **two additional types** of media.

Aside from your primary medium, is your work published in any additional medium? (Select all that apply)

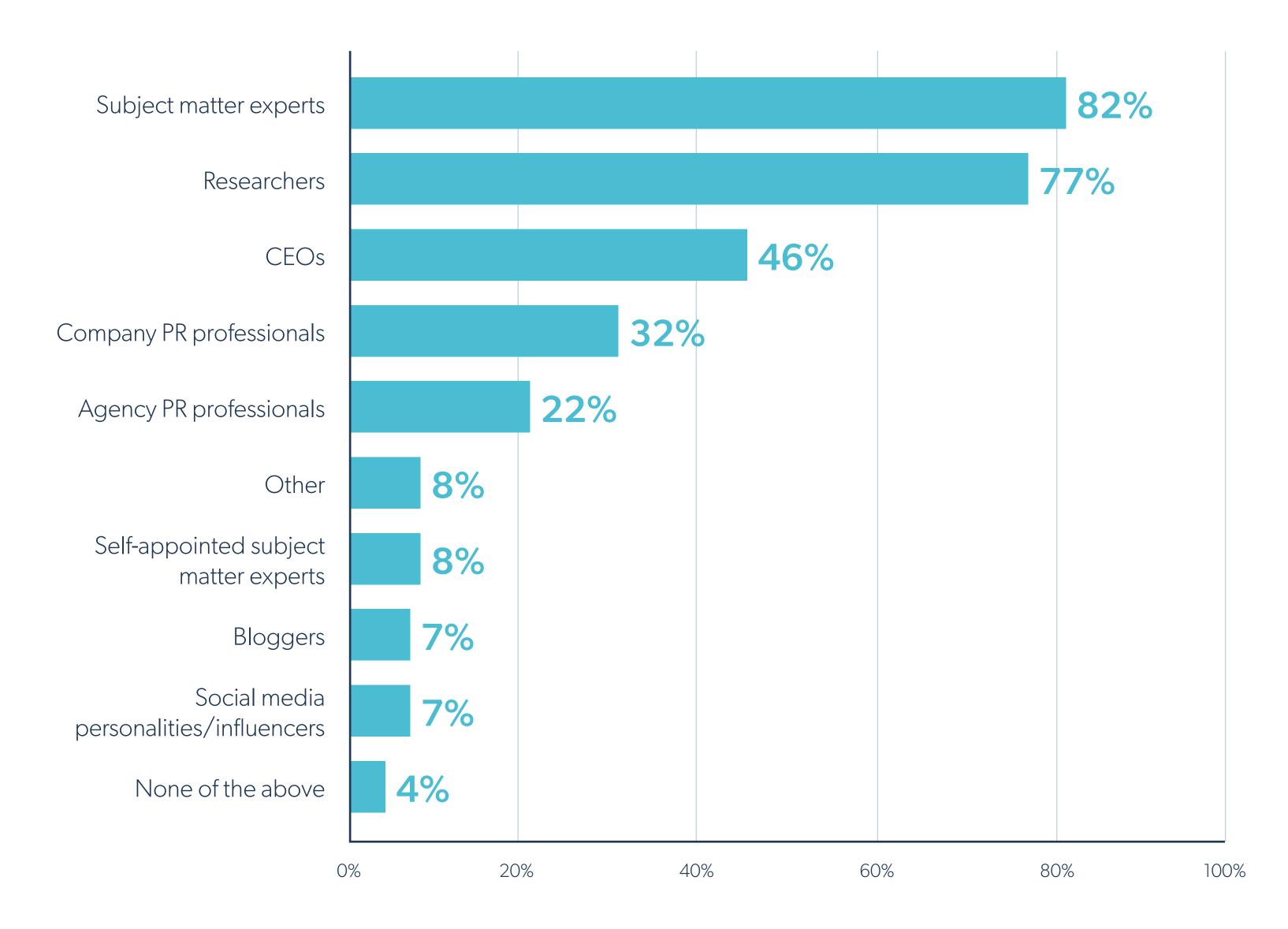


Experts and researchers make the best sources

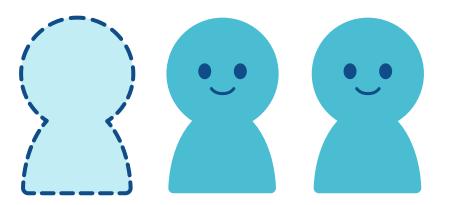
When it comes to sources for their stories, journalists have a strong preference for researchers and subject matter experts winning near universal approval. CEOs round out the top three most credible sources.

In the "other" category, many mention their community and other "ground truth" sources like those directly related to the story being published.

Which of the following do you consider to be credible sources for your reporting? (Select all that apply)



According to a survey of 1000+ journalists



36% report layoffs or buyouts at their company



64% work more than 40 hours per week



Median salary: \$70,000



51% prefer hybrid work arrangements



54% produce at least one story per day

Al and social media

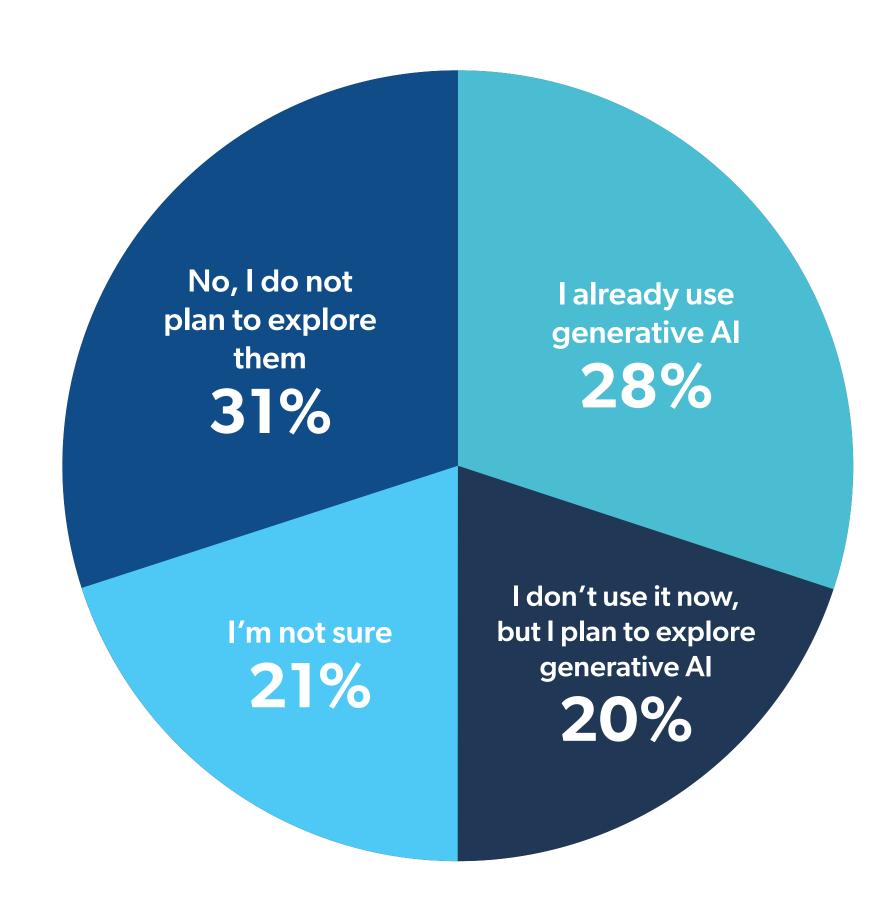
Journalists are split on generative Al

About 28% of journalists report using the technology and another 20% plan to explore its uses.

Compared to their PR counterparts, journalists are much less likely to be using gen Al. Our most recent State of Al in PR report showed 64% of PR pros are already using the technology.

Journalists were about **six times** more likely to say they don't plan to explore gen Al compared to PR pros.

Do you plan to explore generative AI, like ChatGPT or DALL-E, in your workflow?

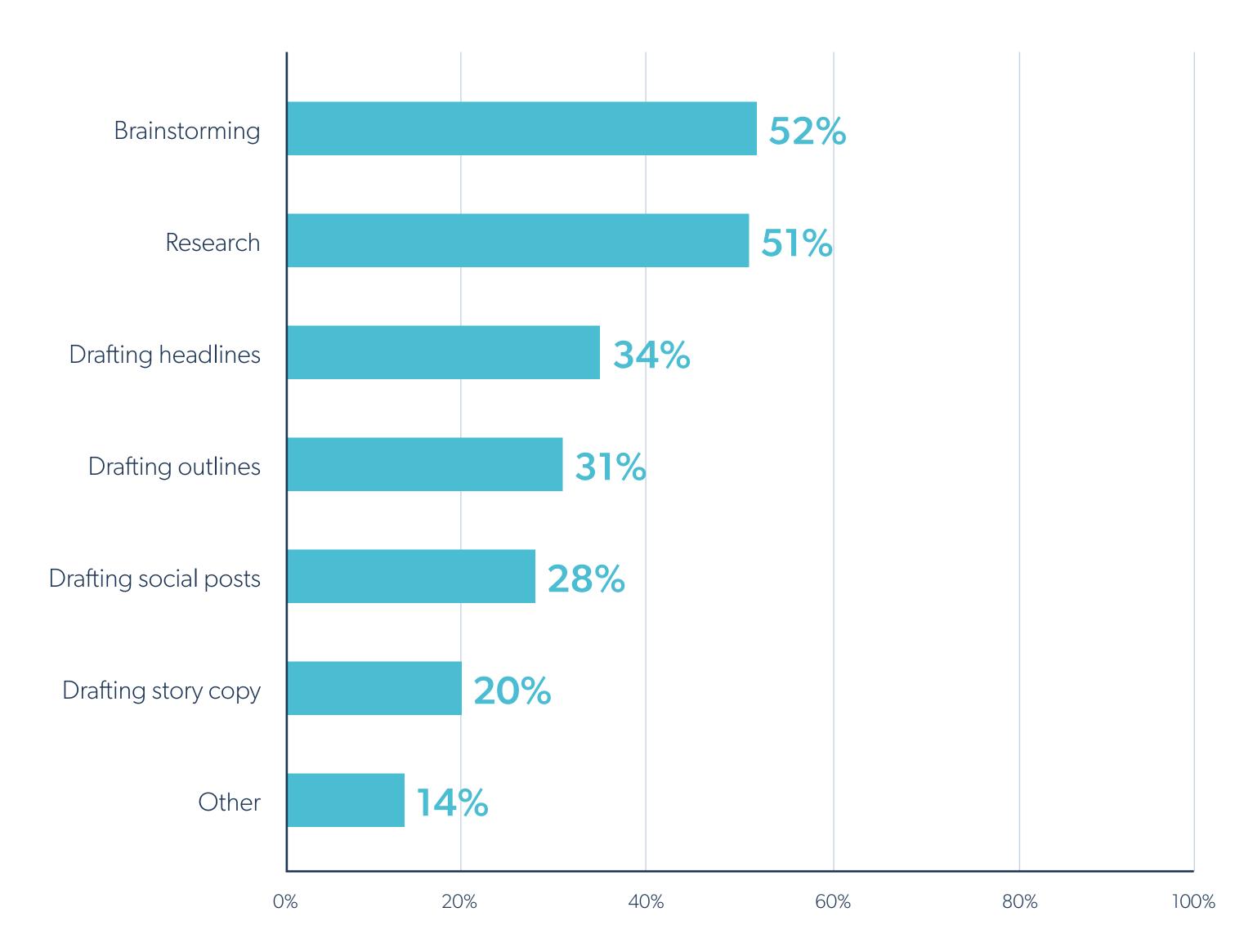


Al is a better fit for behind the scenes work

Of the journalists already using or planning to explore the technology, most want to use it for tasks like brainstorming and research assistance. Writing any public-facing copy is a less popular use case.

The other category includes many ideas like proofreading copy, transcribing meetings and to helping with data analysis.

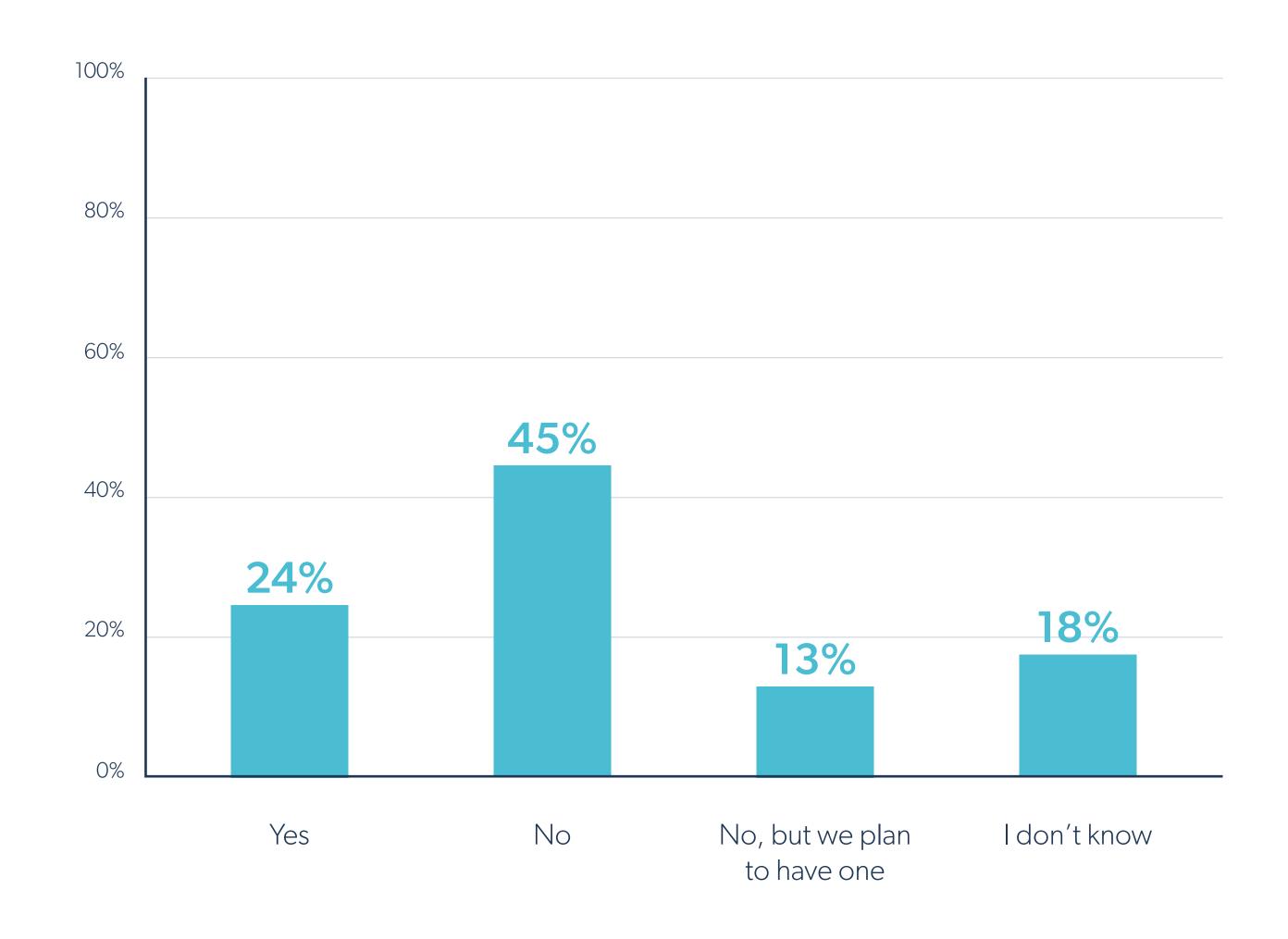
How do you use or plan to use generative Al in your workflow? (Select all that apply)



Few newsrooms have Al policies

Nearly 60% report their newsroom has no Al use case policy while 24% have one. It's difficult to tell whether the lack of policies are preventing journalists from exploring the tools or the lack of journalist interest or other reasons why the policies aren't being created.

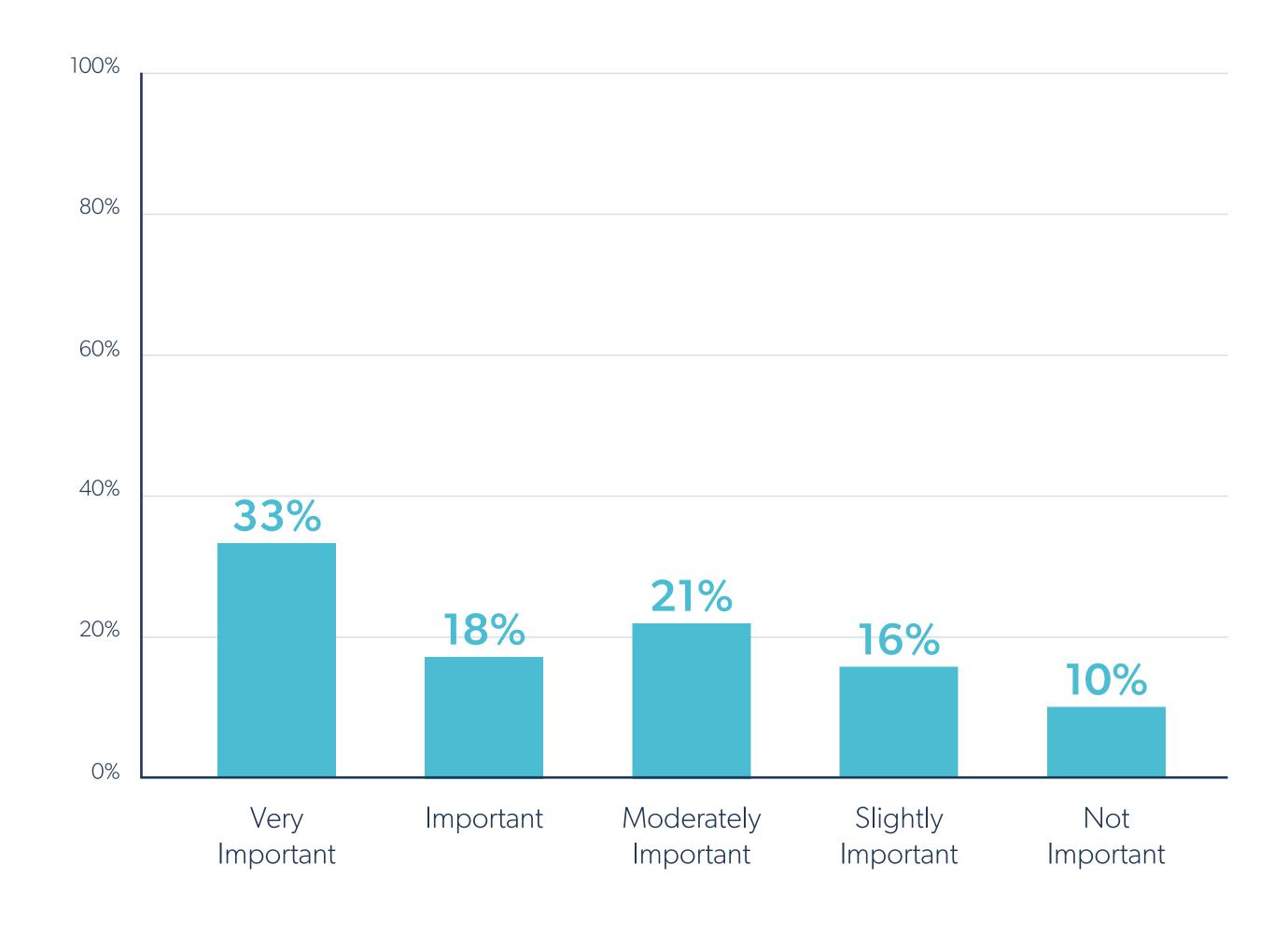
Does your company have an Al use case policy?



Social media continues to be an important tool in creating journalism

More than **half** of journalists say social media is either important or very important to produce their stories, while about **one quarter** say it's not or only slightly important.

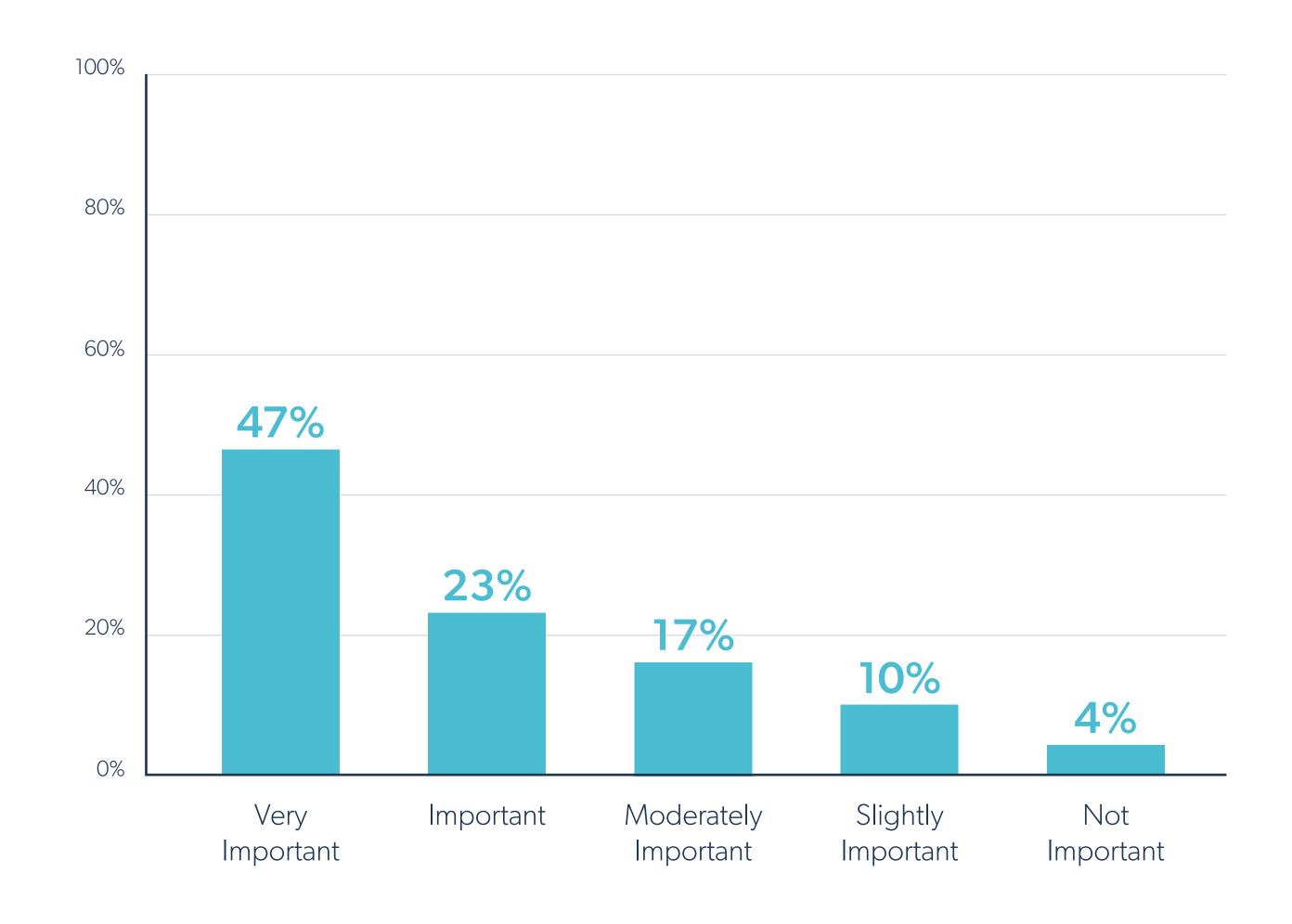
How important is social media to producing your work?



Journalists are more likely to rely on social media for promotion than production

70% of journalists say social media is important or very important for promoting their work. That's 20% more that say they use social media for producing work.

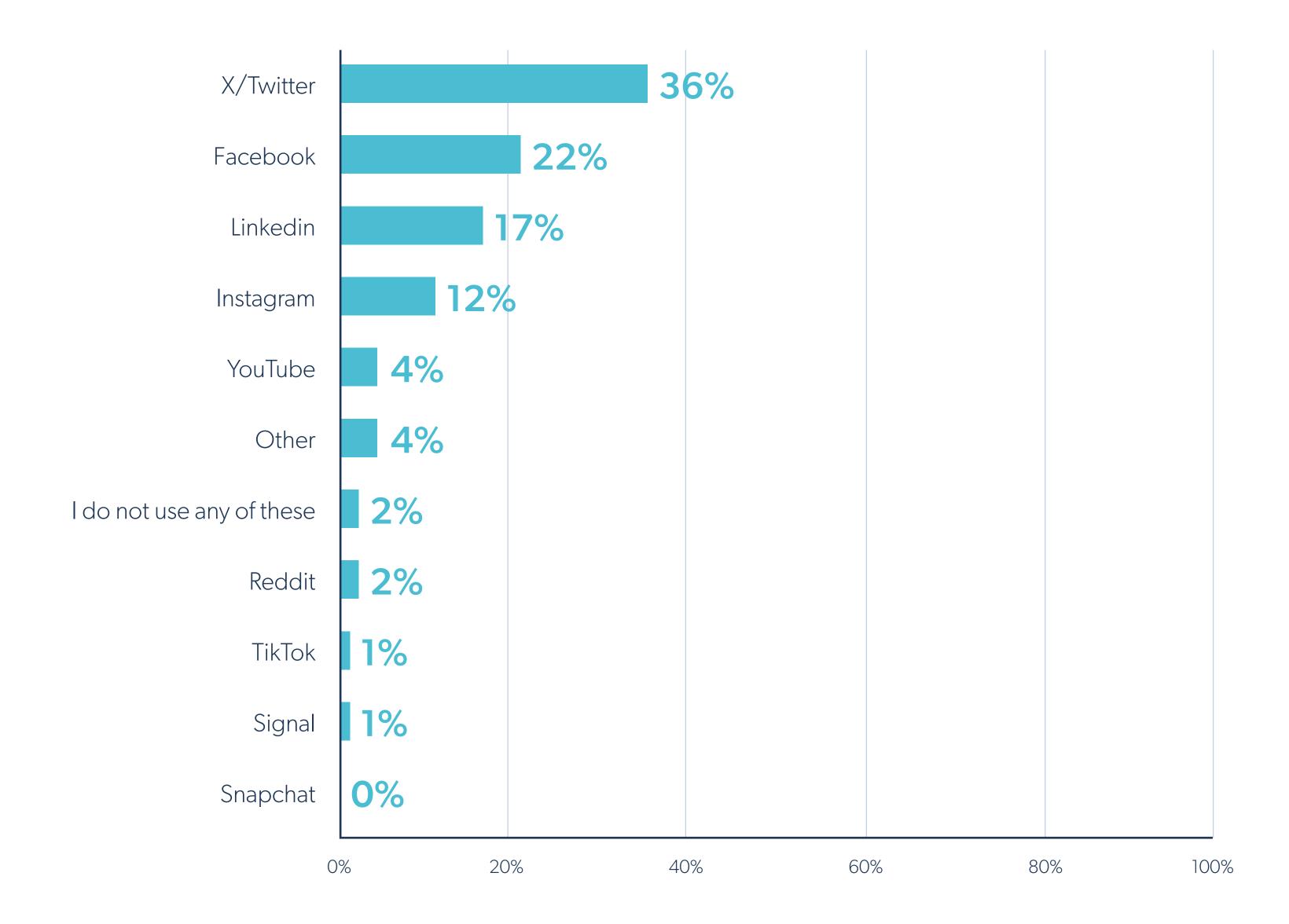
How important is social media for promoting your work?



X is still the dominant social platform for journalists

Only a few people mention Meta's X alternative, Threads.

Overall, which social media is most valuable to you as a journalist?

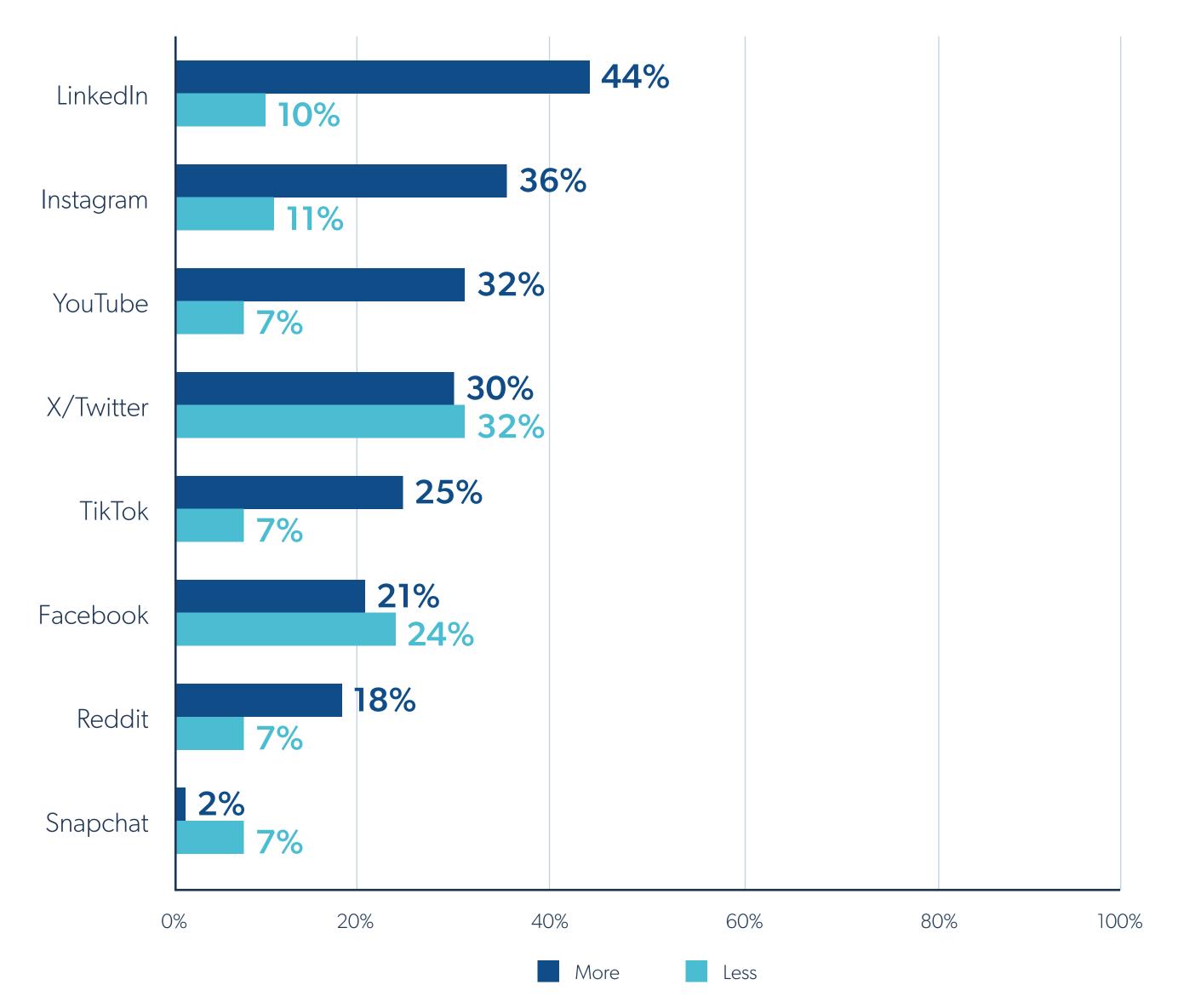


LinkedIn is set to grow, X to shrink

LinkedIn, Instagram and YouTube are projected to grow the most of these social networks. More people say they'll spend more time on the platforms than less.

Meanwhile, X joins Facebook and Snapchat as one of the social networks that may experience a net loss of journalists.

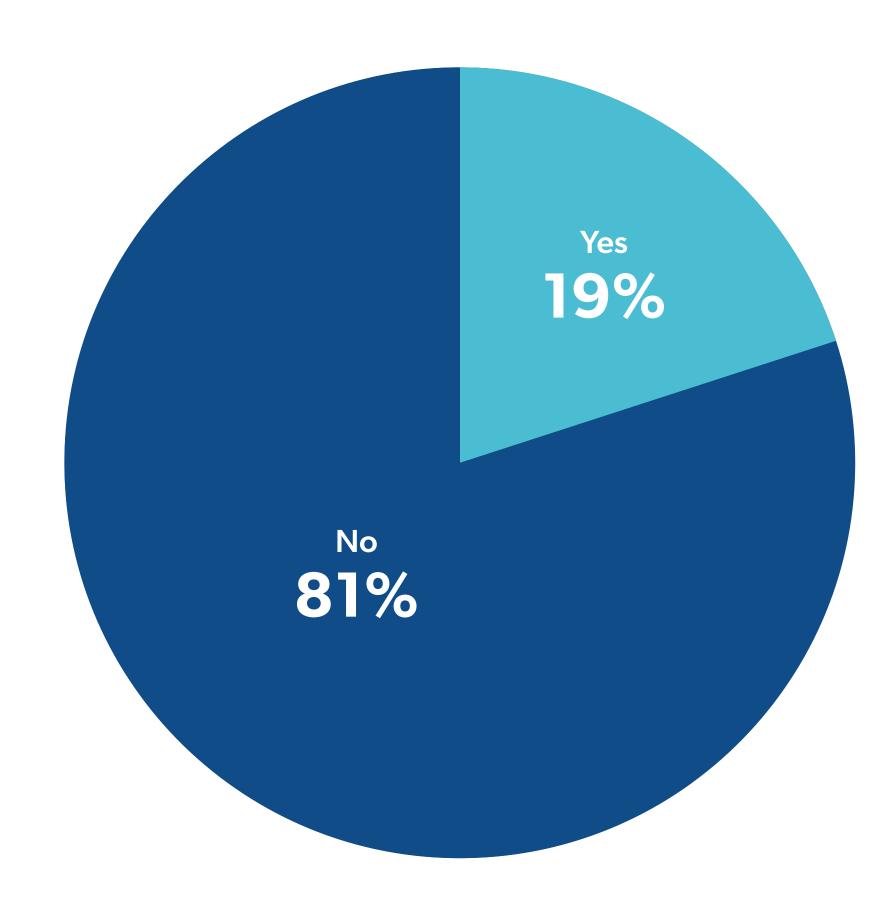
Do you expect to spend more or less time on the following social networks this year?



Most journalists on X are staying on X

One in five said they moved away from the platform this year.
According to the 2023 State of Journalism, half of respondents considered leaving the platform last year. It seems like many of them changed their mind.

Did you delete, suspend or stop using your professional X/Twitter account this year?

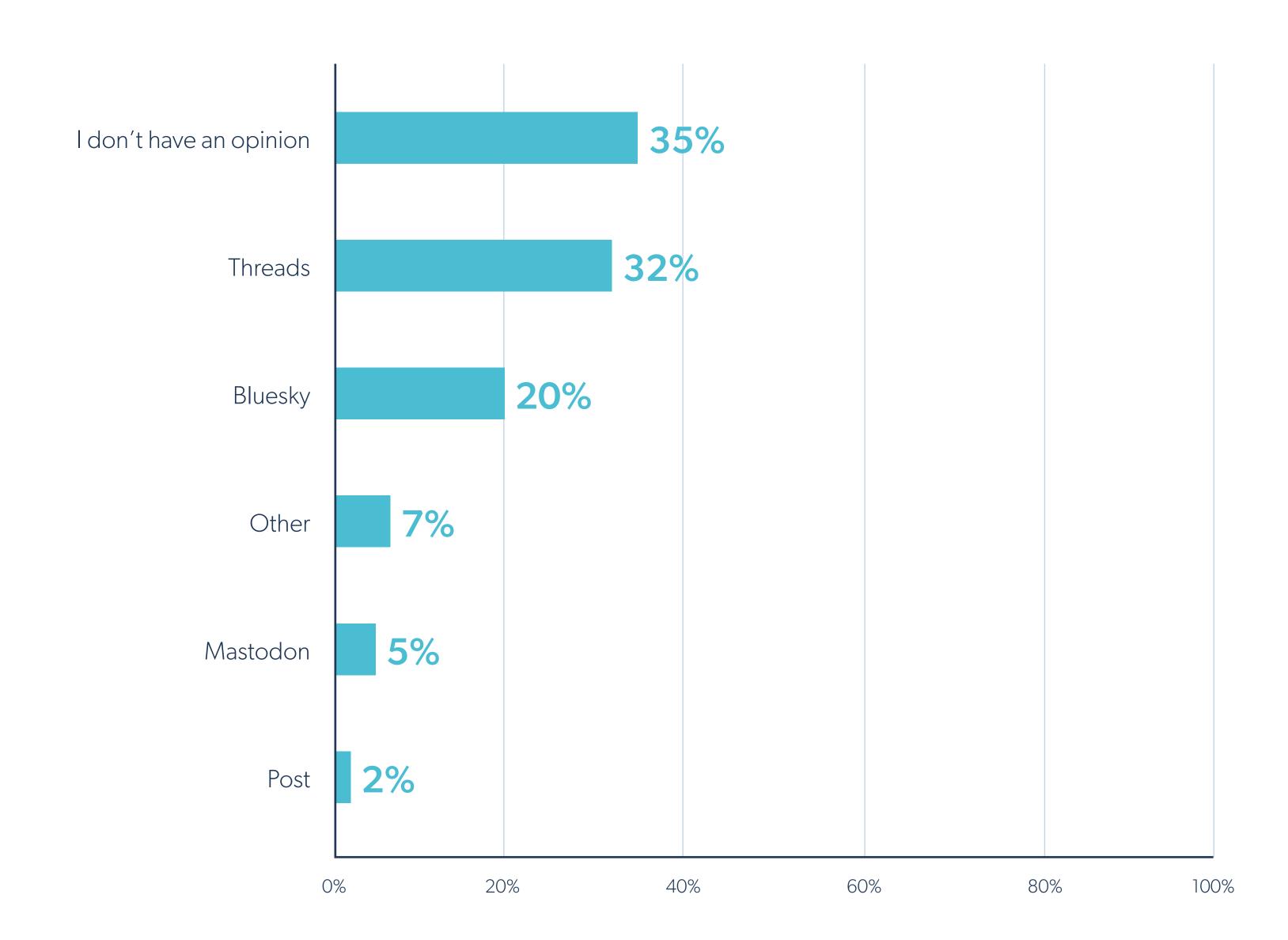


Which X/Twitter alternative do you prefer?

There isn't a consensus on an X alternative

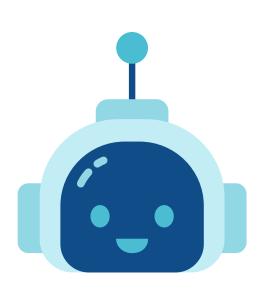
About **one third** of journalists say they are looking for an alternative to X, but they aren't sure where to go. While **32%** say they prefer Threads, **35%** didn't have an opinion.

In the other category, many lament the lack of alternatives with some saying nothing compares to X yet.



HOW JOURNALISTS USE AI AND SOCIAL MEDIA

According to a survey of 1000+ journalists



28% use generative Al



58% report their newsroom has no Al use case policy



36% say X is the most valuable social media platform



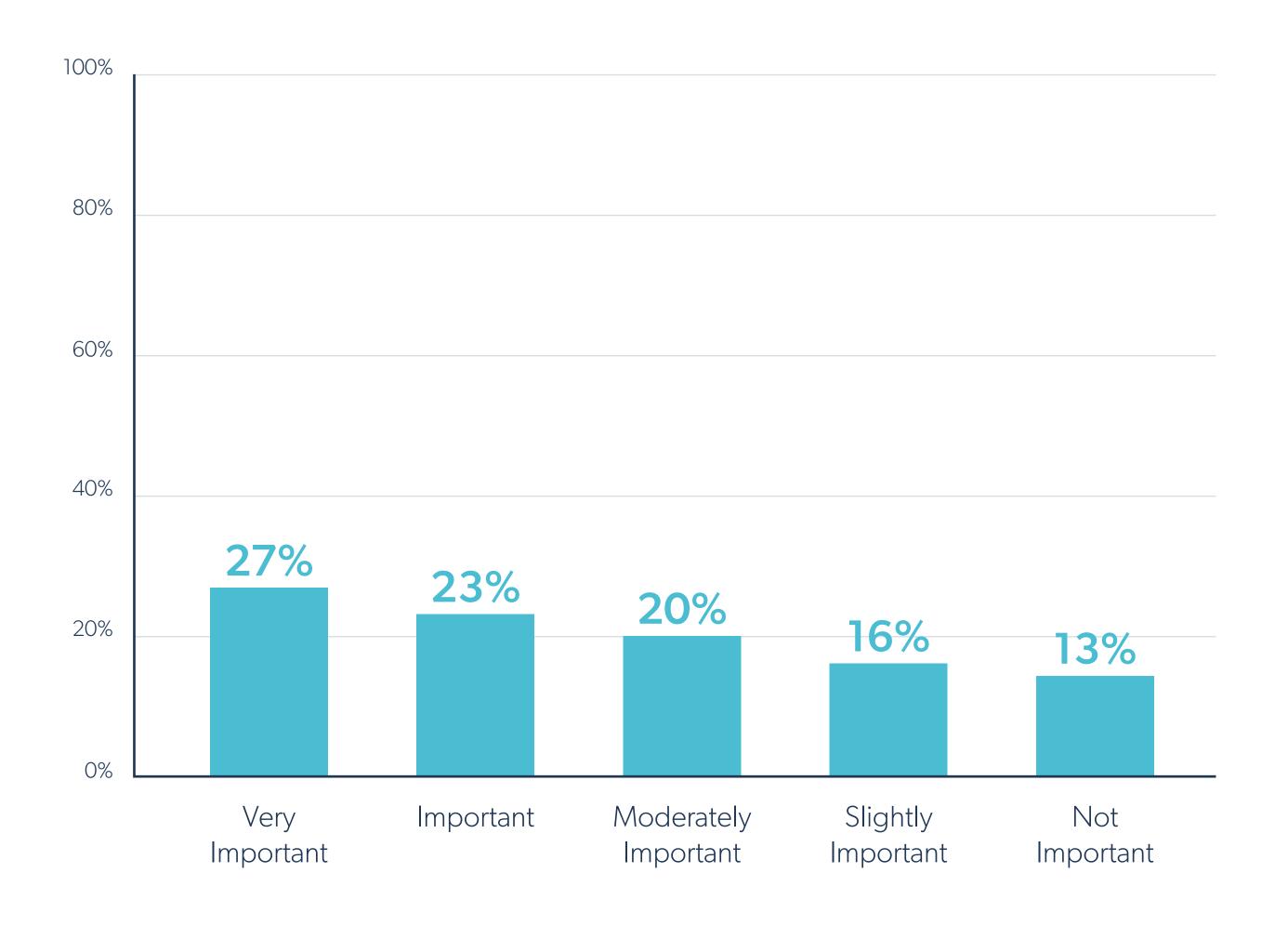
44% plan to use LinkedIn more this year

Media relations

Most journalists think PR pros are important to their success

70% of journalists say PR pros are either important or very important to the success of their jobs. 29% say they are either slightly or not at all important.

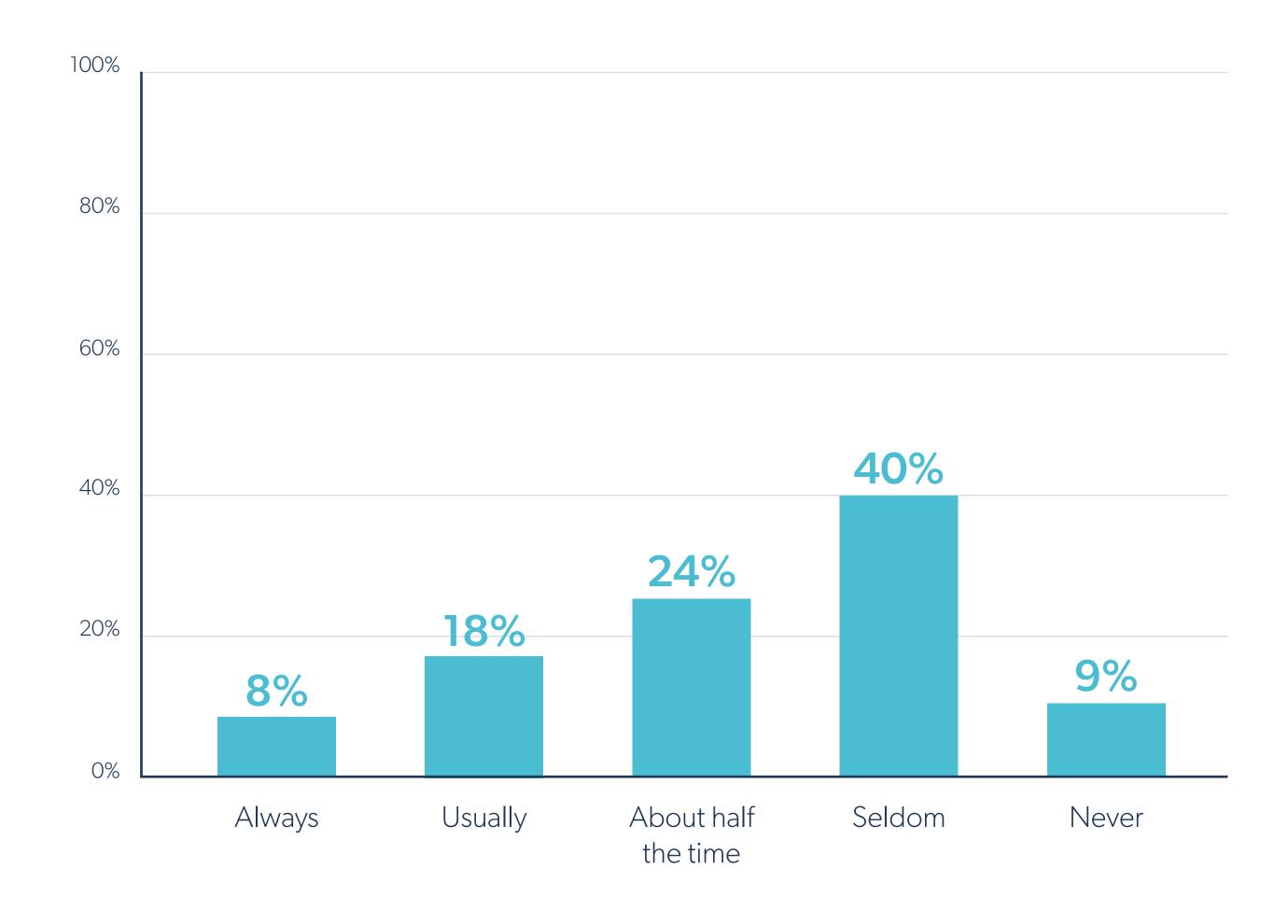
How important are your relationships with public relations professionals to being successful at your job?



Most PR pitches get ignored

49% say they respond to PR pitches seldom or never while about half as many say they respond usually or always.

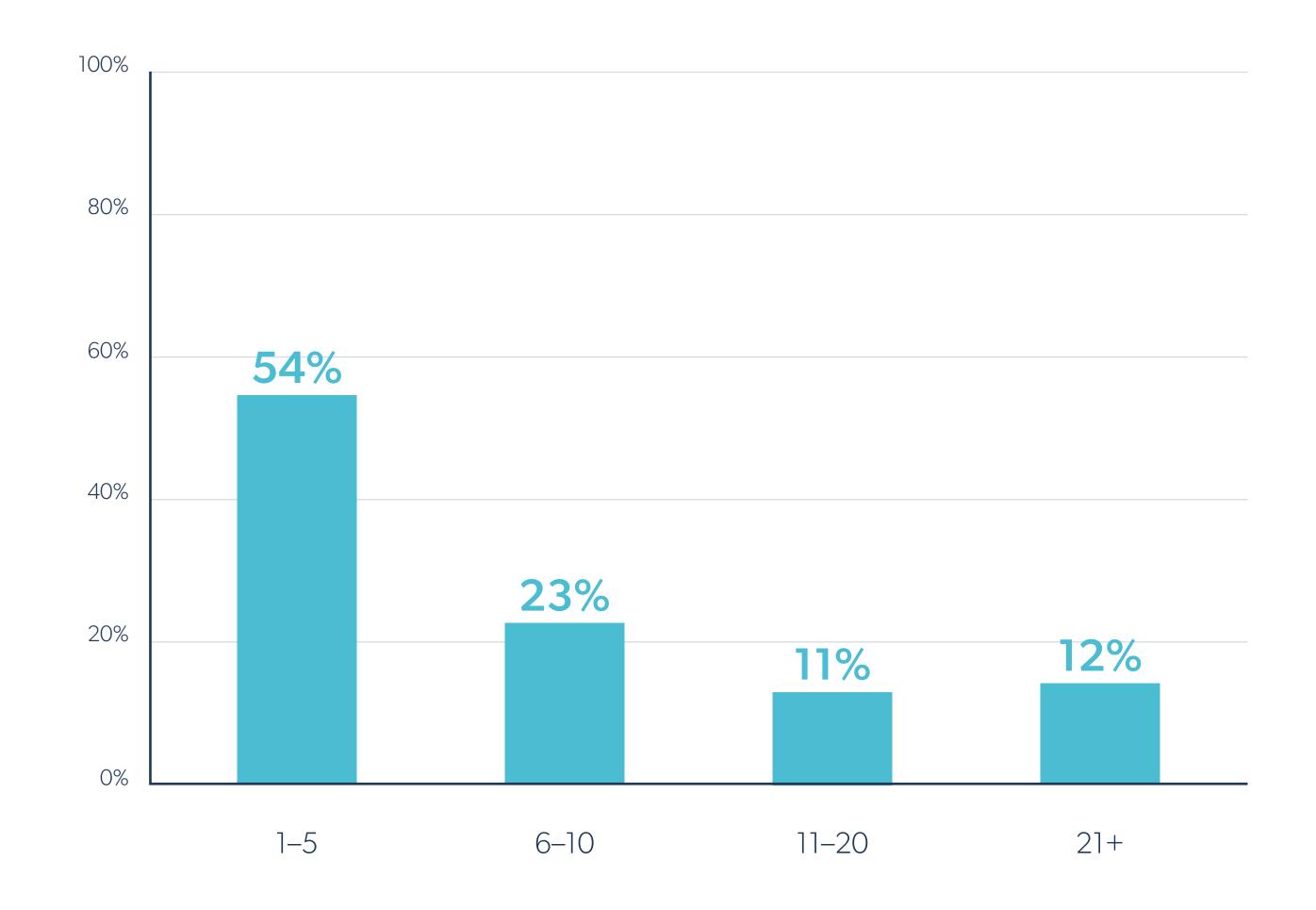
How often do you to respond to PR pros when they pitch you stories?



Despite low response rates, the pitches keep coming

46% of journalists receive
6 or more pitches per day.
That works out to at least
30 pitches per week for almost half of all journalists.

How many PR pitches did you receive during your last normal work day?

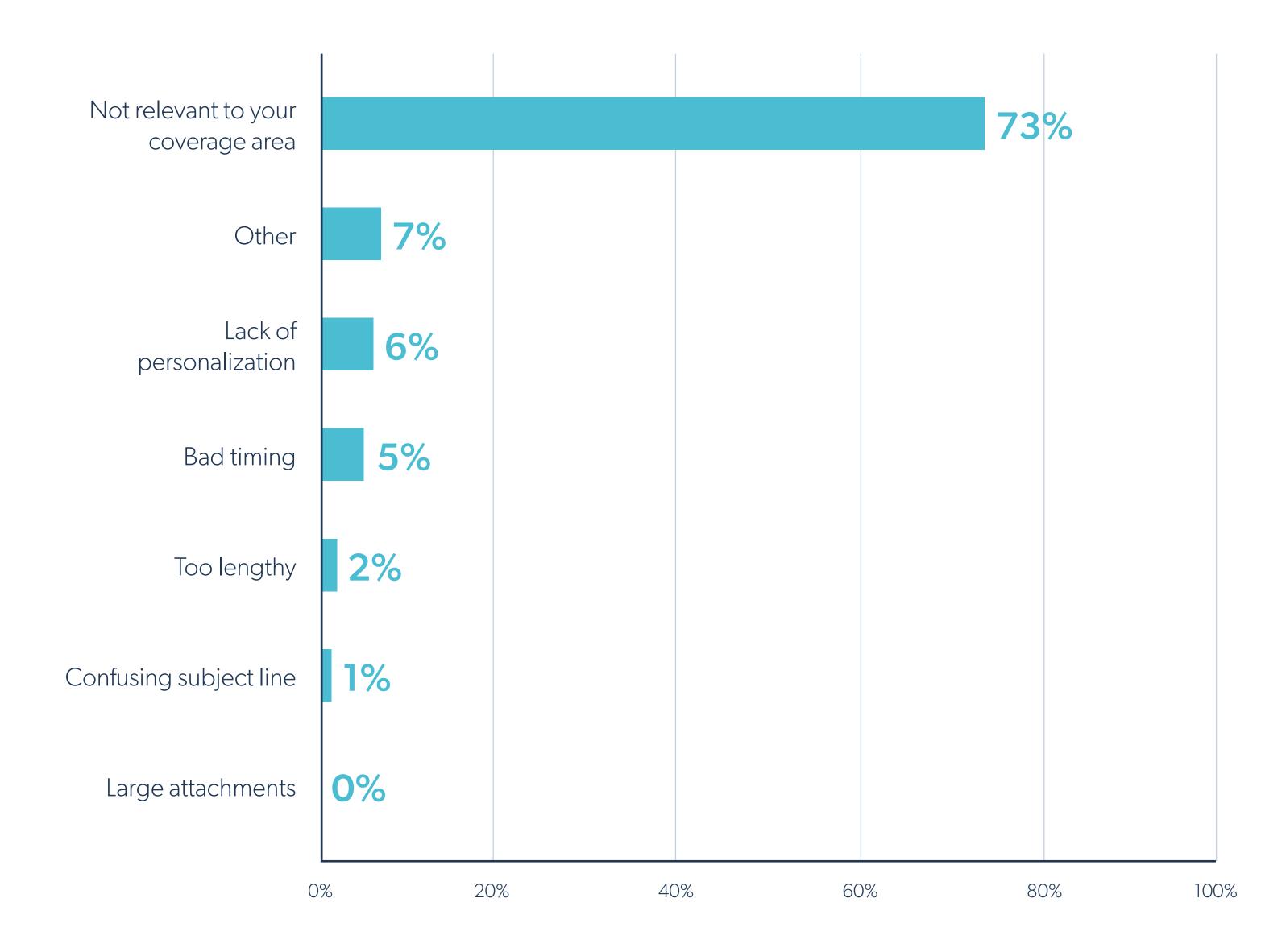


Journalists reject pitches because they're not relevant to what they cover

Far more than any other reason, journalists are rejecting PR pitches because they don't match their coverage.

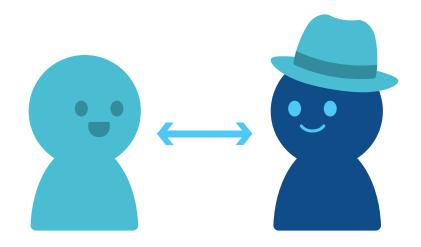
In the other category, many say the pitches are too promotional or not newsworthy.

What is your top reason for rejecting a PR pitch?

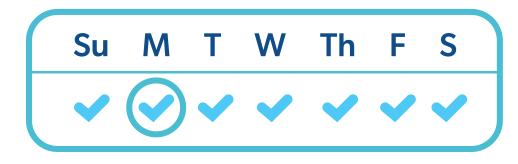


THE PERFECT PITCH

According to a survey of 1000+ journalists



83% of journalists prefer to be pitched via 1:1 email



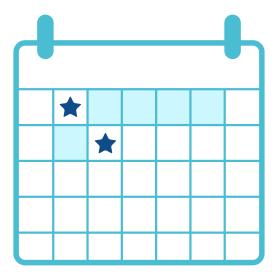
64% don't care which day they are pitched—of those who do, **22%** prefer to be pitched on a Monday



44% want to receive pitches before noon



65% prefer pitches that are under 200 words



51% say one follow up is ideal and **48%** say it should come within 3–7 days later

What's one thing you wish PR pros knew?

"Have a regular conversation. We are all humans here, and keeping things real makes it easier for everyone to work together."

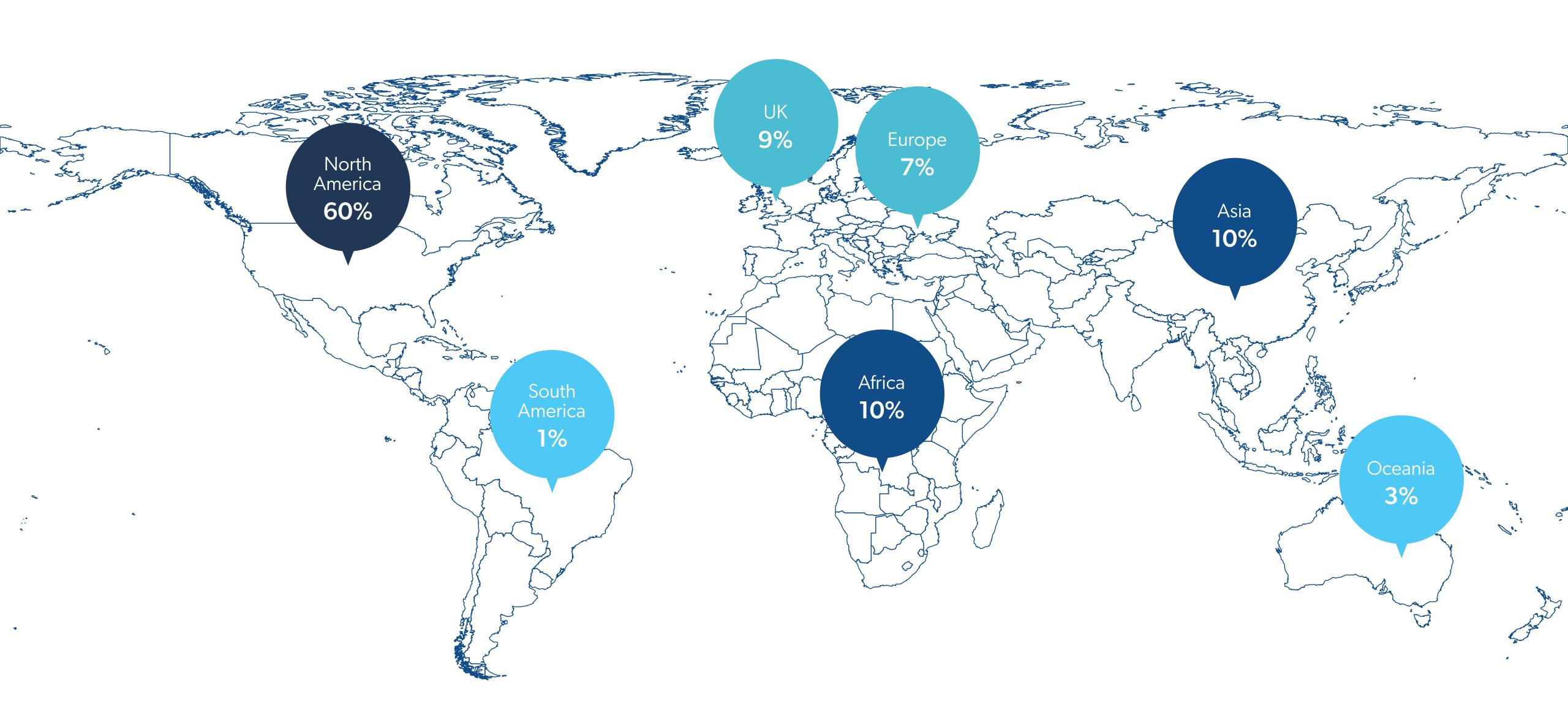
"Journalists seldom read past 200 words. Avoid ridiculous hyperbole and get to the point already."

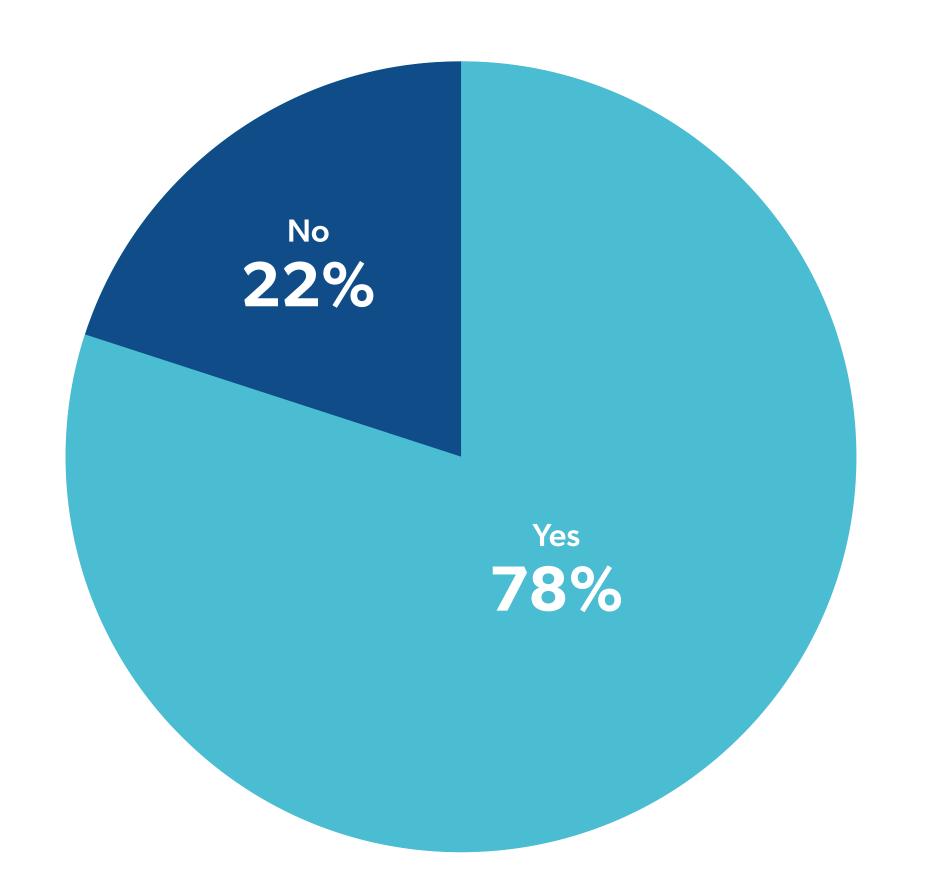
"Personalization is key, we can tell when it's a mass-email"

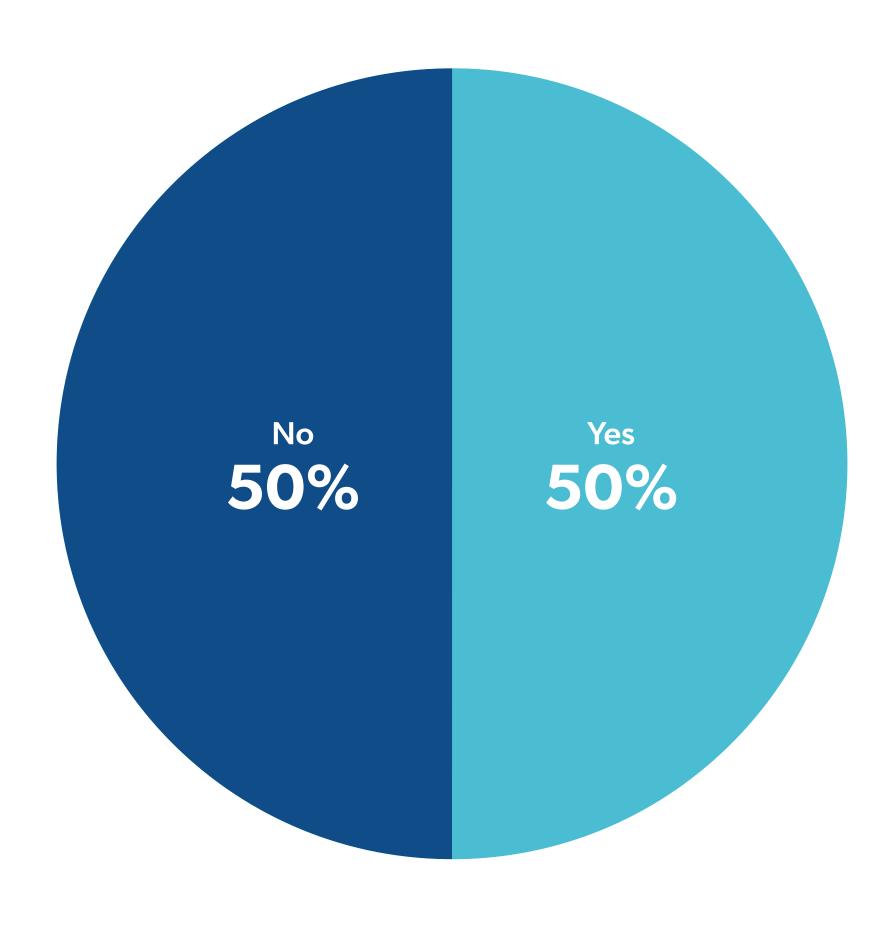
"Look at a journalist's Muck Rack profile. Don't pitch them unless the topic and approach fall in line with that journalist's work." "To understand what freelancing means, I now have to go and pitch this story to outlets. I can't guarantee a story."

Demographics

In what country do you work?



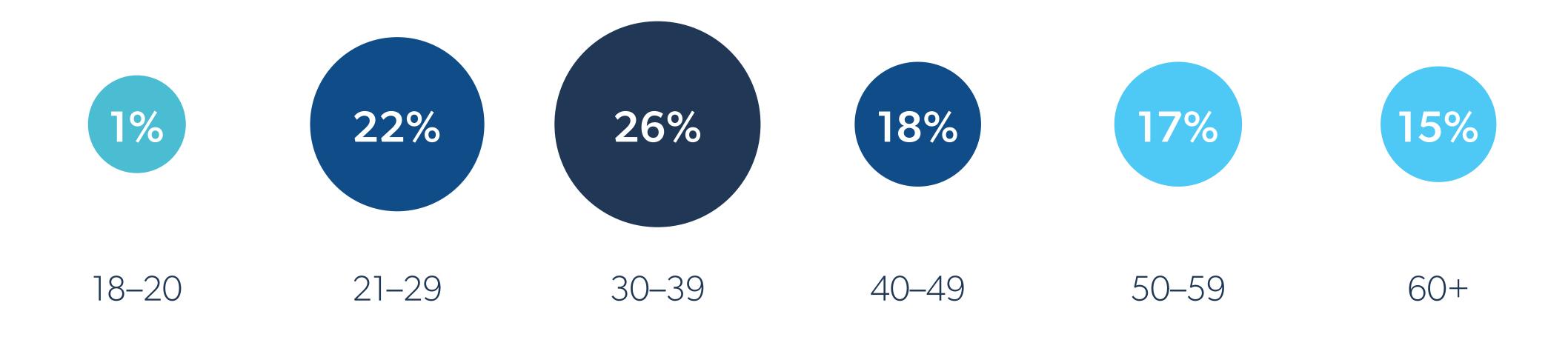




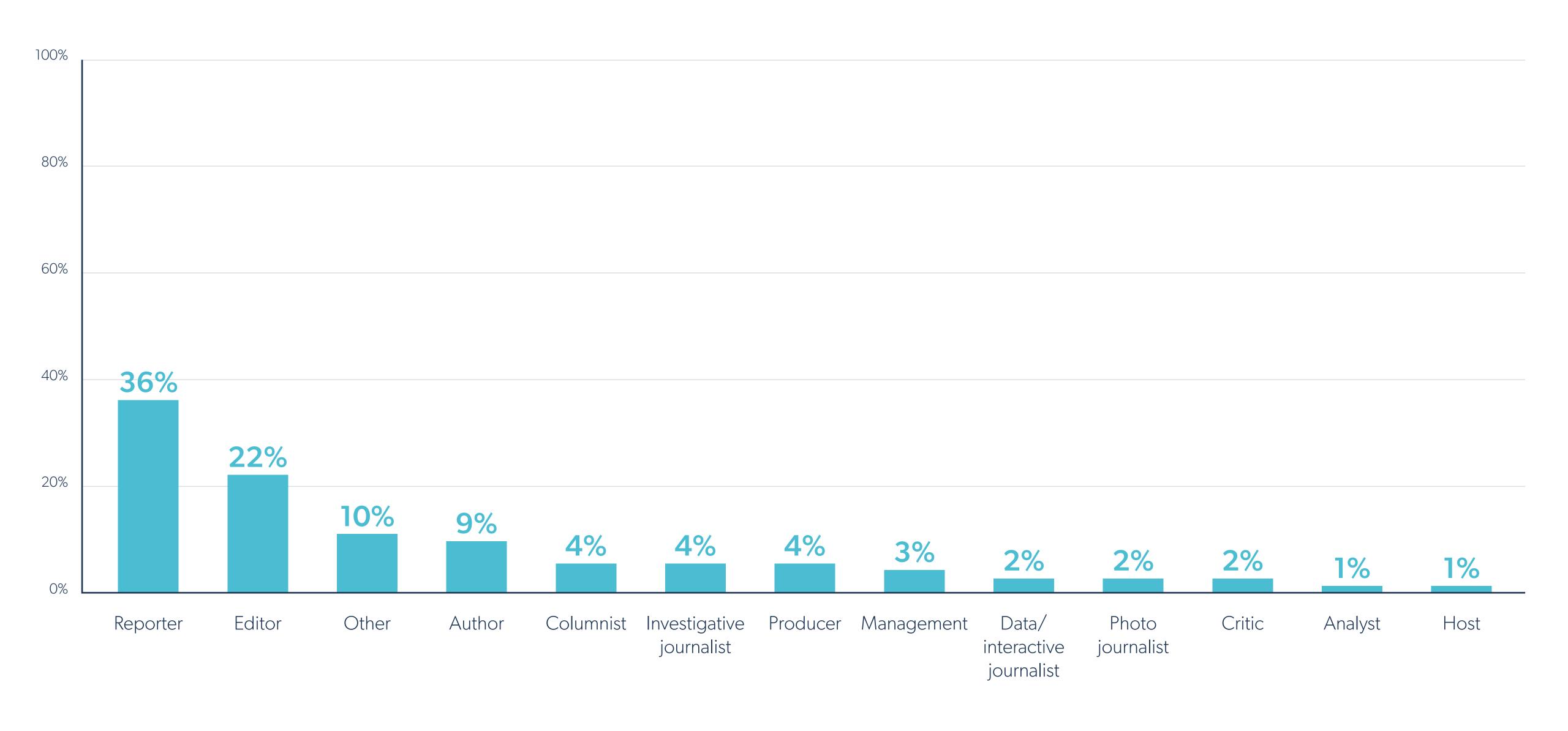
How long have you been a journalist?

2%	7%	19%	19%	24%	29%
Under 1 year	1–2 years	3–5 years	6–10 years	10–20 years	21+ years

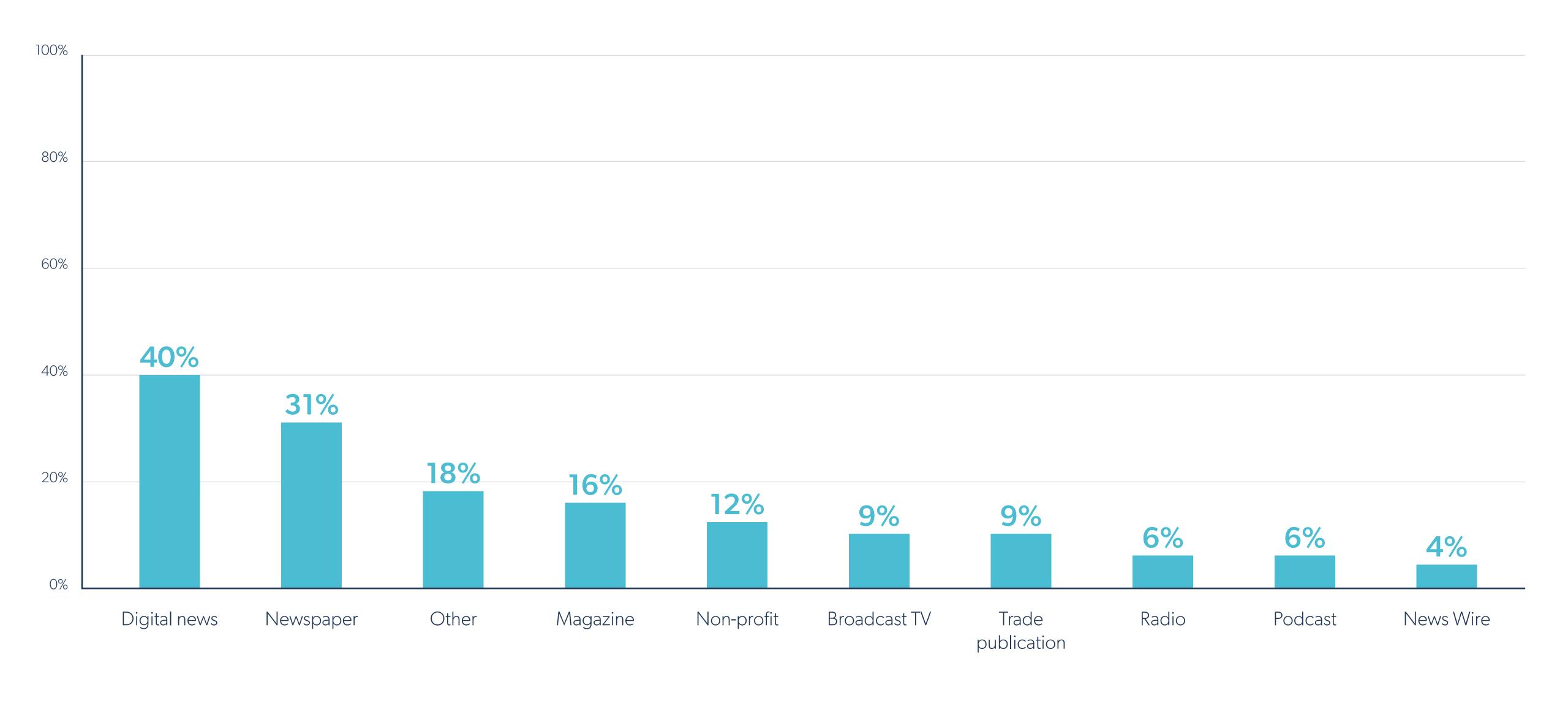
How old are you?



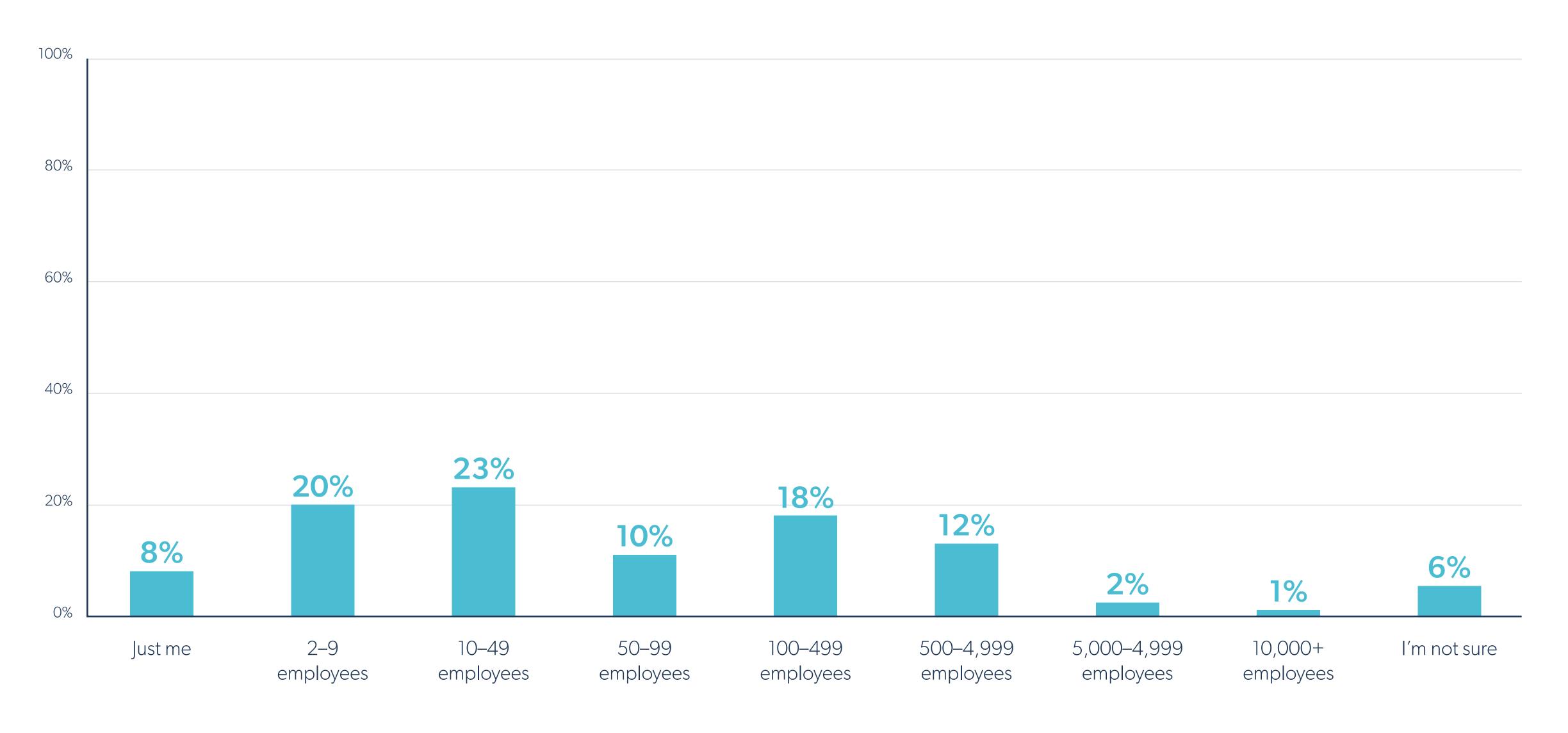
What best describes your role?



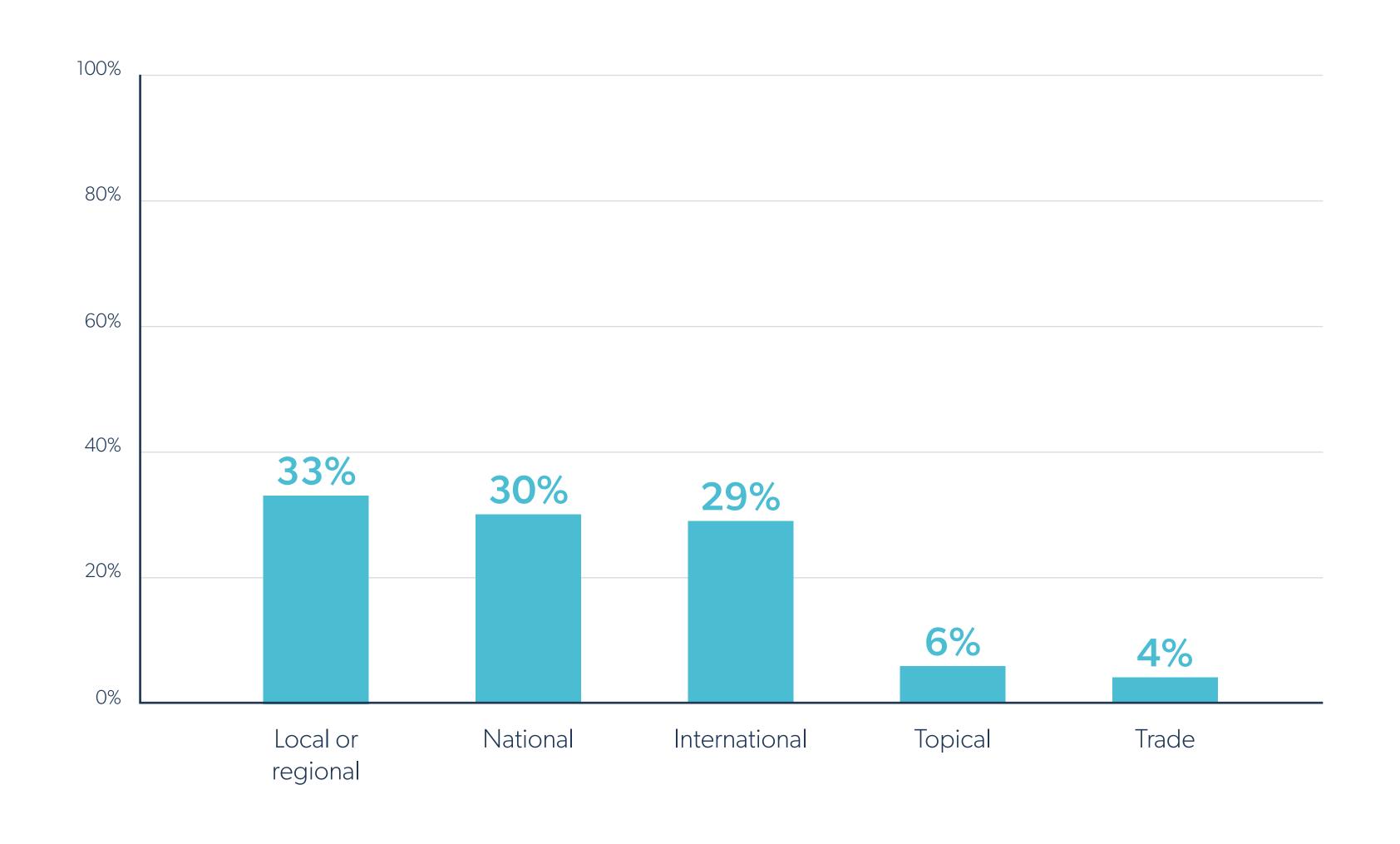
What type of organization do you work for?



If you work full time at a news organization, about how many full-time employees work at your company?



If you work full time at a news organization, what is the scope of your publication's coverage?



Methodology

We surveyed 1,106 journalists from January 3 to February 9, 2024.

The goal of this survey is to understand the current state of journalism and the future outlook of the industry by speaking to the people who produce the news. The self-administered online survey survey collected 1,106 responses.

Muck Rack distributed the survey with the help of 9 research partners including Society of Professional Journalists and American Press Institute.

The survey was distributed through emails to journalists in Muck Rack's database from January 3 until February 9, 2024. Most responses came from U.S.-based journalists, and Africa, Asia and Europe are also represented.

Low-quality responses were removed from the sample. This includes duplicates, responses that appeared to be spam, low-effort responses and straight-line responses. The conservative estimate of the margin of error is +/- 2.9%. Unless otherwise noted, results should not be compared to previous year's responses due to changes in how the questions were asked.

Salary data includes only U.S.-based journalists who work full-time.

MUCK RACK

Thank you!

Muck Rack enables organizations to build trust, tell their stories and demonstrate the unique value of earned media. Thousands of journalists use Muck Rack's free tools to showcase their portfolios, analyze news about any topic and measure the impact of their stories.

Muck Rack for journalists

Muck Rack for PR pros